

IMPORTANT SAFETY RECALL

S30 / NHTSA 16E-041

To: All FCA US Dealers

FCA US has decided that a defect, which relates to motor vehicle safety, exists in certain aftermarket equipment capable of being installed in **2012 through 2016 model year RAM 1500/2500/3500 pickup trucks**. Accordingly, a safety recall to address this equipment concern is being initiated effective June 29, 2016.

Mopar Canvas Seat Covers may have been installed on a customer's truck. When installed, the front canvas seat covers may impede the deployment of the seat thorax airbag, potentially resulting in delayed or improper deployment of the seat thorax airbag during a crash. A delayed, or improperly deployed, seat thorax airbag during a crash increases the risk of front seat occupant injury.

Owners that are known to FCA US to have purchased Mopar Canvas Seat Covers will be notified by mail about this recall and will be instructed to contact their authorized Chrysler, Dodge, Jeep or RAM dealership right away to schedule a service appointment to have the front seat covers removed. If the customer prefers to remove the front seat covers themselves, they have been instructed to bring them, as well as their notification letter, to their dealer. **Any front seat covers that are returned must be destroyed by the dealership.**

Upon completion of the removal and disposal of the Mopar Canvas front seat covers canvas, **dealership personnel should provide the customer with a copy of their recall repair order invoice and instruct the customer to contact the FCA US Recall Assistance Center at 1-800-853-1403 to request a full refund. Front canvas seat covers must be returned to an authorized CDJR dealership for disposal in order for a customer to receive a full refund.**

Customer Search by Dealer

FCA US dealers should review sales records to help identify any additional customers that may have purchased Mopar Canvas Seat Covers for a 2012 through 2016 model year RAM 1500/2500/3500 pickup truck. The dealership should attempt to inform those customers that can be identified of the safety recall, as well as provide instructions on how the customer should proceed. In addition, the dealer should contact Customer Care at CCRecall@fcagroup.com and provide the customer's name and VIN for communication to FCA US. If an appointment can be made, the dealer should remove the front canvas seat covers and provide the owner with the recall repair order invoice to allow the customer to request a full refund of the purchase price. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

Please be reminded that it is a violation of Federal Law for you to sell or lease vehicles with Mopar Canvas Sea Covers covered by this notification. Substantial civil penalties apply to violations of this law.

Your assistance with this safety recall is appreciated. Should you or your customers have any questions or concerns, please contact the FCA US Recall Assistance Center at 1-800-853-1403.