

Part 573 Safety Recall Report

16V-957

Manufacturer Name : Forest River, Inc.

Submission Date : DEC 31, 2016

NHTSA Recall No. : 16V-957

Manufacturer Recall No. : 51-12312016-0310



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : NR

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Forest River, Inc. XLR TOYHAULER

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : XLR TOYHAULER is a recreational fifth-wheel towable capable of storing, but not limited to, ATV's, UTVS & Motorcycles.

Production Dates : DEC 01, 2015 - DEC 22, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The MORryde ramp door design includes a Hinge Assembly at each outside bottom corner of the ramp door. MORryde has had several instances with problems with the Hinge Assembly on the ramp door frame. It was determined the cause was inadequate puddle weld securing the Hinge Pin to the Hinge Plate.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the door were completely opened with a failed hinge, the springs would lift the hinged end of the door causing the top of the door to swing down with more force than normal. The potential for personal injury or even death is therefore increased, unreasonably.

Description of the Cause : None Provided.

Identification of Any Warning that can Occur : None Provided.

Supplier Identification :

Component Manufacturer

Name : MORryde International, Inc.
Address : 1551 E Bristol Street
Elkhart INDIANA 46514
Country : United States

Chronology :

On December 15, Forest River's – Office of Corporate Compliance, received via hand delivery a Technical Service Bulletin of which addressed the lower ramp door pin-hinges. Knowing the danger of these doors, OCC had immediately launched an investigation into what product(s) have or had been using the type of ramp door.

December 16, 2016, OCC discussed the TSB verbiage, it was suggested that it would be wise investigate further prior a recall. Proper investigation time would be needed to identify what was being recalled.

On December 23, 2016 OCC had found the make of the vehicles, advised Corp Committee.

Description of Remedy :

Description of Remedy Program : What is MORryde's Customer Service Phone Number?
(574) 293-1581
What is the Forest River Customer Service Phone Number? XLR Warranty:
(574) 642-0432
Spartan
Warranty: (574) 862-1025

How Remedy Component Differs from Recalled Component : A fully puddle weld pin and plate will pass the check gauge. Owners and Dealers are instructed to contact MORryde if they find a failure in their vehicle,

Identify How/When Recall Condition was Corrected in Production : None Supplied.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 27, 2017 - FEB 27, 2017

Planned Owner Notification Date : FEB 27, 2017 - FEB 27, 2017

* NR - Not Reported