

# Part 573 Safety Recall Report

# 16V-955

**Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** OCT 30, 2017**NHTSA Recall No. :** 16V-955**Manufacturer Recall No. :** VW: 69P4/Audi: 69P2**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 5,947

Address : 3800 Hamlin Road

Estimated percentage with defect : NR

Auburn Hills MI 48326

Company phone : 1-800-893-5298

**Vehicle Information :**

Vehicle 1 : 2017-2017 Volkswagen Golf R

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Volkswagen Golf  
 DRIVER AIRBAG  
 Vehicle count: 5

Production Dates : JUL 27, 2016 - JUL 29, 2016

VIN Range 1 : Begin : WVWVF7AU6HW037710 End : WVWVF7AU9HW039911  Not sequential

Vehicle 2 : 2018-2018 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5  
 PRETENSIONER  
 Vehicle count: 54

Production Dates : NOV 09, 2016 - JAN 03, 2017

VIN Range 1 : Begin : WA1BNAFY6J2000310 End : WA1BNAFY4J2001665  Not sequential

Vehicle 3 : 2017-2017 Audi A6

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi A6  
 PASSENGER AIRBAG  
 Vehicle count: 135

Production Dates : SEP 05, 2016 - SEP 23, 2016

VIN Range 1 : Begin : WAUG8AFC0HN038449 End : WAUC8AFC4HN043605  Not sequential

Vehicle 4 : 2017-2017 Audi A7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi A7  
PASSENGER AIRBAG  
Vehicle count: 46

Production Dates : SEP 05, 2016 - SEP 15, 2016

VIN Range 1 : Begin : WAUW2AFC5HN038539 End : WAUWFAFC5HN043602  Not sequential

Vehicle 5 : 2016-2016 Volkswagen e-Golf

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Volkswagen e-Golf  
DRIVER AIRBAG  
Vehicle count: 38

Production Dates : JUL 27, 2016 - AUG 09, 2016

VIN Range 1 : Begin : WVVPP7AU5GW914465 End : WVVWKP7AU0GW914755  Not sequential

Vehicle 6 : 2017-2017 Audi A4 Sedan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi A4 Sedan  
HEAD AIRBAG  
Vehicle count: 598

Production Dates : SEP 27, 2016 - OCT 18, 2016

VIN Range 1 : Begin : WAUGMAF45HA076173 End : WAUENAF49HA077976  Not sequential

Vehicle 7 : 2017-2017 Volkswagen Tiguan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Volkswagen Tiguan  
PASSENGER AIRBAG  
Vehicle count: 931

Production Dates : SEP 02, 2016 - NOV 16, 2016

VIN Range 1 : Begin : WVGAV7AX2HK004766 End : WVGSV7AX6HK009909  Not sequential

Vehicle 8 : 2017-2017 Audi Q7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q7  
PRETENSIONER  
Vehicle count: 748

Production Dates : JUL 07, 2016 - SEP 28, 2016

VIN Range 1 : Begin : WA1VAAF75HD024080 End : WA1LABF71HD031248  Not sequential

Vehicle 9 : 2017-2017 Audi A4 Sedan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi A4 Sedan  
PRETENSIONER  
Vehicle count: 2998

Production Dates : JUL 12, 2016 - SEP 21, 2016

VIN Range 1 : Begin : WAUANAF47HN027021 End : WAUENAF4XHN038631  Not sequential

Vehicle 10 : 2017-2017 Audi A4 allroad

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi A4 allroad  
PRETENSIONER  
Vehicle count: 348

Production Dates : JUL 20, 2016 - SEP 27, 2016

VIN Range 1 : Begin : WA19NAF44HA037545 End : WA19NAF40HA064421  Not sequential

Vehicle 11 : 2017-2017 Volkswagen Golf R

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Additional Golf R added 02/17/2017: Driver Airbag  
Vehicle Count: 38

Production Dates : OCT 19, 2016 - NOV 02, 2016

VIN Range 1 : Begin : WVWVF7AU0HW104429 End : WVWVF7AU5HW118539  Not sequential

Vehicle 12 : 2016-2016 Volkswagen e-Golf

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Additional e-Golf added 02/17/2017: Driver Airbag  
Vehicle count: 8

Production Dates : OCT 26, 2016 - NOV 14, 2016

VIN Range 1 : Begin : WVKWP7AU0GW916635 End : WVKWP7AU9GW917041  Not sequential

## Description of Defect :

Description of the Defect : Affected vehicles have airbag and/or pretensioner igniter(s) manufactured by Autoliv. The affected igniter(s) may not meet manufacturing specifications. In a crash where airbag and/or pretensioner deployment is needed, an igniter may not deploy, increasing the risk of injury.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In a crash where airbag and/or pretensioner deployment is needed, an igniter may not deploy, increasing the risk of injury.

Description of the Cause : Autoliv has reported that the affected igniters may not actually ignite properly and fail to ignite the propellant. According to Autoliv this was caused by an improper mixture of the chemicals for the ignition of the first stage inside the igniter.

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : Autoliv B.V. & Co. KG

Address : Otto-Hahn-Straße 4  
Elmshorn FOREIGN STATES 25337

Country : Germany

## Chronology :

On December 06, 2016 Autoliv informed Audi AG and Volkswagen AG of their intent to file a 573 report regarding igniters on December 8, 2016, however without specific information (i.e. serial numbers of affected airbag modules).

On December 20, 2016, Audi AG and Volkswagen AG received datasets for affected components from Autoliv. On December 21, 2016, the matter was presented to Audi AG and Volkswagen AG Product Safety Committees. During the meeting Autoliv advised that serial number lists provided may not be accurate and are subject to review. Updated lists are expected to be provided by Autoliv to Audi AG and Volkswagen AG on January 06, 2017. However, based on the facts presented to the Audi AG and Volkswagen AG Product Safety Committees, a determination of defect was made.

Date of Determination: December 21, 2016

On February 17, 2017 Autoliv informed Volkswagen AG of additional vehicles impacted by this recall. Based upon this information, the Volkswagen AG Product Safety Committee made a defect determination and will recall these additional vehicles. Date of determination for additional vehicles: February 17, 2017.

## Description of Remedy :

Description of Remedy Program : Affected airbags/pretensioners will be replaced with properly manufactured parts.

How Remedy Component Differs from Recalled Component : Autoliv reported to have corrected the issue with the igniter chemicals in their production.

Identify How/When Recall Condition was Corrected in Production : Autoliv reported to have corrected the issue by September 21, 2016 in their production; however this does not reflect the Audi AG or Volkswagen AG vehicle production dates. Affected vehicles will be identified by module serial numbers after Autoliv has provided them to Audi AG and Volkswagen AG.

## Recall Schedule :

Description of Recall Schedule : Dealer and customer notifications are TBD

Planned Dealer Notification Date : FEB 09, 2017 - FEB 09, 2017

Planned Owner Notification Date : FEB 28, 2017 - MAR 01, 2017

\* NR - Not Reported