#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 16V-903

Manufacturer Name: Mercedes-Benz USA, LLC.

Submission Date: DEC 12, 2016 NHTSA Recall No.: 16V-903 Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Mercedes-Benz USA, LLC.

Address: One Mercedes Dr. PO Box 350

Montvale NJ 07645-0350

Company phone: 1-800-367-6372

# **Population:**

Number of potentially involved: 47,799 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2016-2017 Mercedes-Benz GL350 4MATIC BLUETEC

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : DIESEL

Descriptive Information: 166.824 DF2E (1684 Vehicles)

Production Dates: APR 23, 2014 - MAY 10, 2016

Vehicle 2: 2016-2017 Mercedes-Benz GL550 4MATIC

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: 166.873 DF7D (2011 Vehicles)

Production Dates: APR 23, 2014 - MAY 10, 2016

VIN Range 1: Begin: NR End: NR  $\square$  Not sequential

Vehicle 3: 2016-2016 Mercedes-Benz GLE300d 4MATIC

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : DIESEL

Descriptive Information: 166.004 DA0E (1214 Vehicles)

Production Dates: APR 23, 2014 - MAY 10, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4:	2016-2016 Mer	cedes-Benz GLI	E350			
Vehicle Type :	LIGHT VEHICLES					
Body Style :						
Power Train :						
Descriptive Information :	166.058 DA5J (1	10021 Vehicles	)			
	(		,			
Production Dates :	APR 23, 2014 - N	MAY 10, 2016				
VIN Range 1:	Begin:	NR	End:	NR		■ Not sequential
	2016-2017 Mer		E350 4N	MATIC		
V =	LIGHT VEHICLE	S				
Body Style :						
Power Train :						
Descriptive Information :	166.057 DA5H (	(12097 Vehicles	s)			
Production Dates :	APR 23, 2014 - N	MAY 10, 2016				
VIN Range 1:	Begin:	NR	End:	NR		■ Not sequential
W.1.1.0	0010 0010 15	l D GI	70501			
	2016-2016 Mer		1350a 4	IMATIC		
V -	LIGHT VEHICLE	.5				
Body Style : Power Train :						
		4371.1				
Descriptive Information :						
Production Dates :						
VIN Range 1:	Begin:	NR	End:	NR		■ Not sequential
Vahiala 7.	2016 2016 Man	aadaa Danz CI I	Z400 41	/ATIC		
	2016-2016 Mercedes-Benz GLE400 4MATIC					
Body Style :	LIGHT VEHICLE	<b>.</b>				
Power Train :						
		(2120 Vahialas)				
Descriptive Information :	100.030 DA3G (	2126 venicies)				
Production Dates :	APR 23, 2014 - N	MAY 10, 2016				
VIN Range 1:		NR	End:	NR		■ Not sequential
Vehicle 8:	2016-2017 Mer	cedes-Benz GLI	E43 AM	G Coupe		
V 1	LIGHT VEHICLE	SS				
Body Style :						
Power Train :	GAS					
Descriptive Information :	292.364 ED6E (	4834 Vehicles)				
Production Dates :	APR 23, 2014 - N	MAY 10, 2016				
VIN Range 1:	Begin:	NR	End:	NR		■ Not sequential

Vehicle 9:	2016-2017 Mer	cedes-Benz GLl	E450 4MATIC		
Vehicle Type :	LIGHT VEHICLES				
Body Style :					
Power Train :					
Descriptive Information ·	166.864 DF6E (13492 Vehicles)				
Production Dates :		•	,		
	ŕ	NR	End: NR	☐ Not cognential	
VIN Range 1:	Degiii:	INK	EIId. NK	☐ Not sequential	
Vehicle 10:	2016-2016 Mer	rcedes-Benz CI l	F550e 4MATIC		
	LIGHT VEHICLE		LOGGE HWITTE		
Body Style:		20			
v v	HYBRID ELECT	RIC			
Descriptive Information :					
Production Dates:			E I ND	□ N	
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential	
Vohiclo 11:	2016-2016 Mer	codos-Ronz CI l	F63 AMC		
	LIGHT VEHICLE		EOS AIMG		
Body Style :		20			
Power Train :					
		(404 W. l			
Descriptive Information :					
Production Dates :					
VIN Range 1:	Begin:	NR	End: NR	■ Not sequential	
Valiala 10.	9010 9010 Mas	d.a D CII	ECO AMC AMATIC		
			E63 AMG 4MATIC		
V 1	LIGHT VEHICLE	25			
Body Style :					
Power Train:		/			
Descriptive Information :					
Production Dates :	APR 23, 2014 -	MAY 10, 2016			
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential	
W 1 · 1 · 10	0010 0010 M	l D GI	COOS ANG ANATUG C		
			E63S AMG 4MATIC Coupe		
V -	LIGHT VEHICLE	15			
Body Style :					
Power Train:		/			
Descriptive Information :					
Production Dates :	APR 23, 2014 -	MAY 10, 2016			
VIN Range 1:	Begin:	NR	End: NR	■ Not sequential	

Vehicle 14:	2016-2016 Mercedes-Benz GLE63S AMG 4MATIC
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Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: 166.075 DA7F (335 Vehicles)
Production Dates: APR 23, 2014 - MAY 10, 2016

Vehicle 15: 2017-2017 Mercedes-Benz GLS63 AMG

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : GAS

Descriptive Information: 166.875 DF7F (6 Vehicles)
Production Dates: APR 23, 2014 - MAY 10, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

# **Description of Defect:**

Description of the Defect: Daimler AG ('DAG') the manufacturer of Mercedes-Benz passenger vehicles, has

determined that on certain ML/GL/GLE/GLS (166 platform) and GLE Coupe (292 platform) vehicles, the calibration of the front passenger seat Occupant

Classification System (OCS) may not detect a very light occupant if the occupant is sitting on the edge of the seat and remains stationary for a long

period of time. Consequently, there is a possibility that the occupant may be incorrectly reclassified as a child seat and the passenger side frontal airbag

may be deactivated.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: In the event of a crash where the front passenger airbag is deactivated due to

an incorrect OCS classification, the risk of injury is increased for that seated

occupant.

Description of the Cause: The occupant classification calibration may have been adapted to an incorrect

vehicle setting.

Identification of Any Warning A warning message will display in the instrument cluster and the "Airbag Off"

that can Occur: lamp will illuminate in the center console, even though an occupant may be

seated in the front passenger seat.

### **Supplier Identification:**

# **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

In early 2016, DAG launched initial investigations based on an internal test drive in which an occupant reclassification was experienced during subject conditions outlined above. In the course of detailed analysis, further testing was done to try to repeat the subject experience. Further analysis determined that the adaption of the occupant classification calibration during a system change was not set correctly for this vehicle setting. Further investigations were performed to check the potentially affected vehicles with this Occupant Classification System. In mid 2016, DAG reviewed vehicle software data from all potentially affected vehicles in the field to determine which vehicles are equipped with subject calibration. In October and November 2016, a detailed software analysis was done to understand the system behavior with the incorrect parameters. Further analyses was done to identify potentially affected vehicles and their location. In December 2016, DAG determined that a potential safety risk cannot be ruled out.

## **Description of Remedy:**

Description of Remedy Program: An authorized Mercedes-Benz dealer will update the software of the

Occupant Classification System on the affected vehicles.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Owners will be notified in January 2017.

Planned Dealer Notification Date: NR - NR Planned Owner Notification Date: NR - NR

\* NR - Not Reported