

Part 573 Safety Recall Report

16V-879

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : DEC 05, 2016

NHTSA Recall No. : 16V-879

Manufacturer Recall No. : 99.01.30



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Number of potentially involved : 50

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Heartland Landmark 365

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All floor plans with Disc Brake option

Production Dates : SEP 30, 2015 - OCT 24, 2016

VIN Range 1 : Begin : 5SFBG3727GE310461 **End :** 5SFBG4226HE337567 Not sequential

Description of Defect :

Description of the Defect : The spare tire steel wheel will not correctly fit on the axle hub with units that have the disc brake option. The steel wheel will not seat correctly requiring constant re-torque and will rub against the disc brake caliper till it comes into contact with the brake line. The correction is to replace the WHEEL of the spare tire with an aluminum wheel.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the spare tire with the steel wheel is installed and wears through the brake line or steel wheel, loss of braking or control of vehicle increasing the risk of an accident, personal injury or death.

Description of the Cause : The steel wheel of the spare tire is not shaped correctly to clear the disc brake caliper.

Identification of Any Warning that can Occur : The wheel does not sit correctly when trying to install the wheel over the caliper, however if it is bolted on grinding of the wheel against the brake caliper will occur.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 11/22/16, received notice of the consumer complaint about the wheel, and began the investigation to determine the cause and complaint. 11/23 were able to verify that the steel wheel would not set correctly with the disc brakes. 11/28 change made in production to replace steel wheel with aluminum. 12/2 meet with safety committee to discuss the complaint and determine next course of action.

Description of Remedy :

Description of Remedy Program : To replace the steel WHEEL of the spare tire with an aluminum wheel.
How Remedy Component Differs from Recalled Component : The aluminum wheel shape is different and allows it to sit properly over the disc brake caliper
Identify How/When Recall Condition was Corrected in Production : On November 28, 2016 change was made in production to replace the steel wheel with aluminum.

Recall Schedule :

Description of Recall Schedule : owner notifications to be completed once the Owner letter draft has been approved.
Planned Dealer Notification Date : DEC 12, 2016 - DEC 12, 2016
Planned Owner Notification Date : NR - NR

* NR - Not Reported