

# Part 573 Safety Recall Report

# 16V-869

**Manufacturer Name :** Thor Motor Coach**Submission Date :** NOV 28, 2016**NHTSA Recall No. :** 16V-869**Manufacturer Recall No. :** RC000124**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 32

Address : PO Box 1486

Estimated percentage with defect : 60 %

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

**Vehicle Information :**

Vehicle 1 : 2017-2017 Quantum RQ29

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Certain Quantum RQ 29 motorhomes may be missing mid-ship marker lights

Production Dates : JUN 27, 2016 - SEP 29, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The units may be missing the mid-ship marker light which is a non-compliance of FMVSS 108

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Other drivers may underestimate the length of the motorhome which may cause an accident that may, in turn, cause property damage, injury, or death.

Description of the Cause : During production the installation of the mid-ship marker lights were missed

Identification of Any Warning NA  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:  
8/30/2016 – During a line audit it was discovered that some motorhomes were missing the mid-ship marker lights. The affected models were listed as Quantum RQ29, LF31, PD31 and WS31.

8/31/2016 – A list of possibly affected units was created. A request was made to production for the first unit on which they had installed the mid-ship marker light. The unit affected list was revised.

10/28/2016 -- Cost estimate for Recall was calculated and submitted.

11/4/2016 -- After looking at a unit that should NOT have had the mid-ship marker light, but in actuality DID have it installed, it was decided that there was a probable issue with the scope of the affected unit. WE began performing in-field inspections to further clarify the scope of affected units.

11/22/2016 Confirmed through field inspections that the LF31, PD31, and WS 31 models DID have the mid-ship marker lights installed, but the RQ29s did not. The scope of the list of affected units was corrected and it was determined that a recall should be performed.

## Description of Remedy :

Description of Remedy Program : Thor Motor Coach dealers will install the missing mid-ship marker lights. Reimbursement will be made using the standard Warranty Claims procedure.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : It is estimated that production began installing the mid-ship marker lights around 8/30/2016

## Recall Schedule :

Description of Recall Schedule : Thor Motor Coach will send letters to retail owners and dealers. A notice, repair instructions, and VIN lists will also be available to TMC dealers via the TMC Advantage Web Portal.

Planned Dealer Notification Date : JAN 28, 2017 - JAN 28, 2017

Planned Owner Notification Date : JAN 28, 2017 - JAN 28, 2017

\* NR - Not Reported