

# Part 573 Safety Recall Report

# 16V-852

**Manufacturer Name :** Autocar, LLC

**Submission Date :** NOV 18, 2016

**NHTSA Recall No. :** 16V-852

**Manufacturer Recall No. :** ACX-1605



## Manufacturer Information :

**Manufacturer Name :** Autocar, LLC

**Address :** 551 S WASHINGTON STREET  
HAGERSTOWN IN 47346

**Company phone :** 765-489-5499

## Population :

**Number of potentially involved :** 107

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2012-2016 Autocar Xpeditor

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** Mounting bolts for hybrid power drive unit cradle may have been improperly torqued.

**Production Dates :** SEP 06, 2011 - OCT 01, 2015

**VIN Range 1 : Begin :** 5VCACD8G6CH213189 **End :** 5VCACR8G9GH221130  Not sequential

## Description of Defect :

**Description of the Defect :** Mounting bolts for hybrid power drive unit cradle may have been improperly torqued.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the mounting bolts for the cradle are not properly torqued, the bolts may loosen and the power drive unit and drive shaft may become partially or completely detached from the underside of the vehicle, increasing the risk of a crash.

**Description of the Cause :** The mounting bolts for the cradle may not have a thread locking agent applied and be torqued to specification.

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

20 October 2016 - Autocar received a report of a power drive unit becoming partially detached from the underside of the vehicle. 21 October 2016 - Autocar began a root cause investigation and field inspection. 14 November 2016 - Autocar decided to initiate a safety recall.

**Description of Remedy :**

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter which will describe the defect and provide instructions for scheduling repair of the vehicle at no cost to the owner.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : As of 4 November 2016, operator retraining and additional process verification was implemented.

**Recall Schedule :**

Description of Recall Schedule : Owner notification letters will begin and end on 13 January, 2017. Distributor notification will begin and end on 9 January, 2017.

Planned Dealer Notification Date : JAN 09, 2017 - JAN 09, 2017

Planned Owner Notification Date : JAN 13, 2017 - JAN 13, 2017

\* NR - Not Reported