

# Part 573 Safety Recall Report

# 16V-834

**Manufacturer Name :** Thor Motor Coach**Submission Date :** DEC 14, 2016**NHTSA Recall No. :** 16V-834**Manufacturer Recall No. :** RC000123**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 528

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

**Vehicle Information :**

Vehicle 1 : 2014-2016 Tuscany 40DX, 40KQ, 40RX, 42GX, 42WX, 44MT, 45AT, 45LT

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A Diesel Motorhome

Production Dates : APR 11, 2013 - OCT 12, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The keyless entry module may get wet and short out.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should water contaminate the keyless entry module the module may short out causing the wiring to melt, smoke, or cause a fire.

Description of the Cause : There is a hole in the wall of the compartment housing the keyless entry module. Module and hole are positioned such that moisture entering the compartment through said hole may contaminate the keyless entry module.

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

Sept 16, 2016: Customer called stating that the wires on his keyless entry module had melted. Thor Motor Coach personnel requested pictures of the module in order to ascertain a cause and if an incident report was required.

Now 4th, 2016: The customer called again and was asked to send the pictures as TMC had not received them. After viewing the pictures it was determined by TMC personnel that an incident report was required. Incident report was filled out and submitted to Thor Industries

Nov 9th, 2016: Thor Counsel requested additional information and data regarding the above incident. Research was done and data was shared.

Nov 11th: Safety committee met and determined that a recall would be needed

**Description of Remedy :**

Description of Remedy Program : The remedy will be to use expanding spray foam to seal the hole in the wall of the compartment in which the keyless entry module resides. Reimbursement will be made using the normal warranty claim process.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : The hole has been eliminated from the compartment wall. The change took effect on 10/13/2015

**Recall Schedule :**

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JAN 17, 2017 - NR

Planned Owner Notification Date : JAN 17, 2017 - NR

\* NR - Not Reported