

Part 573 Safety Recall Report

16V-828

Manufacturer Name : Forest River, Inc.

Submission Date : NOV 10, 2016

NHTSA Recall No. : 16V-828

Manufacturer Recall No. : 51-11102016-0271



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 256

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2017 Forest River, Inc. Cardinal - F3A28DS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cardinal is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : SEP 24, 2014 - MAY 12, 2016

VIN Range 1 : Begin : 1F65F5DY3E0A15779 **End :** 1F65F5DY0G0A14463 Not sequential

Description of Defect :

Description of the Defect : According to the defect report, 16E077 filed by Christianson Industries, the ladders have a mounting plate welded to a hinge that may separate

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to defect report, 16E077, if the hinge separates, the ladder may fail when a user climbs up or down due to inadequate welding of hinge components.

Description of the Cause : According to the defect report, 16E077, the ladder has inadequate welding of hinge components.

Identification of Any Warning that can Occur : According to the defect report, 16E077, upon inspection the user should see a separation between the hinges and the mounting brackets.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On November 2, 2016, Forest River – Office of Corporate Compliance (“OCC”) was notified by Christianson Industries of this defect report and Forest River initiated an investigation.

From November 3 - 4, 2016, Forest River was able to confirm that it did use the ladders supplied by Christianson Industries, Inc. in its vehicle production and advised the Corporate Committee of the recall 16E-077.

Description of Remedy :

Description of Remedy Program : Forest River will provide, free of charge to Dealers, the kit to remedy the ladders as referenced by the defect report 16E077. There will not be any charge for this service to any dealer, or owner.

What is the Forest River Customer Service Phone Number?
Cardinal: (574) 206-7600

How Remedy Component Differs from Recalled Component : The defect report, 16E077, indicates the remedy kit to have mechanical fasteners; 6 brackets, 6 bolts and 6 lock washers.

Identify How/When Recall Condition was Corrected in Production : The defect report, 16E077, indicates that “All product built after September 1, 2015 has been assembled using the 2 bolt and nut assembly.”

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 06, 2017 - JAN 06, 2017

Planned Owner Notification Date : JAN 06, 2017 - JAN 06, 2017

* NR - Not Reported