

Part 573 Safety Recall Report

16V-819

Manufacturer Name : Heartland Recreational Vehicles, LLC**Submission Date :** NOV 08, 2016**NHTSA Recall No. :** 16V-819**Manufacturer Recall No. :** 99-01-28**Manufacturer Information :****Population :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 2,045

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2015-2016 Heartland Cyclone

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 300c, 3010, 3100, 3110, 3418, 3800, 4000, 4018, 4100, 4113, 4114, 4150, 4200

Production Dates : JUL 06, 2014 - SEP 29, 2015

VIN Range 1 : Begin : 5SFCG3822FE289715 End : 5SFCG4436FE299782

 Not sequential

VIN Range 2 : Begin : 5SFCG4333GE300177 End : 5SFCG4434GE310201

 Not sequential

Vehicle 2 : 2016-2016 Heartland Torque Travel Trailer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 290, T27, T28, T29, T30, T31, T33.

Production Dates : JUL 18, 2014 - SEP 30, 2015

VIN Range 1 : Begin : 5SFCB3420GE303407 End : 5SFCB342XGE310526

 Not sequential

Vehicle 3 : 2015-2016 Heartland Road Warrior

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 30c, 305, 310, 348, 355, 390, 400, 410, 413, 415, 418, 420, 425

Production Dates : JUL 18, 2014 - SEP 30, 2015

VIN Range 1 : Begin : 5SFCG4522FE289966 End : 5SFCG4436FE299751

 Not sequential

VIN Range 2 : Begin : 5SFCG3921GE300199 End : 5SFCG3726GE310889

 Not sequential

Description of Defect :

Description of the Defect : It has been decided the vehicles in this recall population may have been manufactured with a Christianson Industries ladder that folds up against the unit. The mounting bracket on the ladder could separate from the hinge due to an incorrect weld. There are six hinges on each ladder; the likelihood of all six hinges failing at the same time is remote. Christianson has been assigned recall 16E-077.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If all of the six mounting brackets separate from the hinge, the ladder may pull loose from the vehicle while an individual is utilizing the ladder, leading to an increased risk of personal injury.

Description of the Cause : The mounting bracket is not welded to the hinge properly.

Identification of Any Warning that can Occur : The mounting bracket separating from the hinge.

Supplier Identification :**Component Manufacturer**

Name : Christianson Industries, Inc

Address : 27328 May Street,
Edwardsburg MICHIGAN 49112

Country : United States

Chronology :

November 2, 2016 – Heartland RV received notice from Christianson Industries.

November 7, 2016 – Investigation and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to install a hinge brace over the back of existing hinges.

How Remedy Component Differs from Recalled Component : The hinge brace will secure the hinge and mounting bracket together.

Identify How/When Recall Condition was Corrected in Production : No units were in production at time of recall notice by Christianson.

Recall Schedule :

Description of Recall Schedule : Heartland RV will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 18, 2016 - NOV 18, 2016

Planned Owner Notification Date : NOV 28, 2016 - NOV 28, 2016

* NR - Not Reported