

Part 573 Safety Recall Report

16V-816

Manufacturer Name : Bentley Motors, Inc.

Submission Date : NOV 22, 2016

NHTSA Recall No. : 16V-816

Manufacturer Recall No. : RE16/32



Manufacturer Information :

Manufacturer Name : Bentley Motors, Inc.

Address : 2200 Ferdinand Porsche Drive

Herndon VA 20171

Company phone : 1-800-777-6923

Population :

Number of potentially involved : 378

Estimated percentage with defect : 10 %

Vehicle Information :

Vehicle 1 : 2017-2017 Bentley Bentayga

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Bentayga 378

Production Dates : MAR 01, 2016 - NOV 15, 2016

VIN Range 1 : Begin : SJAAB14V6GC011069 **End :** SJAAC2ZV9HC016098 Not sequential

Description of Defect :

Description of the Defect : During a routine system review missing torque data was discovered against a small number of seat mechanism and instrument panel joints tightened during vehicle assembly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Where it is found that the seat mechanism and instrument panel joints are not correctly tightened, there is a possibility that they could loosen over time. If this happens and the vehicle is in a crash, it may result in increased injury to vehicle occupants.

Description of the Cause : The factory data retention system did not have an automated method for detecting and notifying personnel if the torque specification data was missing

Identification of Any Warning that can Occur : A customer is likely to experience a noise or a vibration if a joint is loose

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

September 2016 – A review was completed of the system that stores the tightening torques for the joints tightened. Missing or implausible data was identified

October 2016 – Vehicles with missing or implausible data within the control of Bentley were checked and it was confirmed that there is a risk that the joints are not correctly torqued

1st November 2016 – The issue was presented at the Bentley Motors product safety committee and a decision to conduct a safety recall was made.

Description of Remedy :

Description of Remedy Program : The specific joints identified on each affected vehicles will be checked and if loose, tightened to the correct torque.
This work will be carried out free of charge

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : November 2016. A check for missing system data has been introduced

Recall Schedule :

Description of Recall Schedule : Dealer: Anticipated November 2016 Customer: Anticipated November 2016
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported