

Part 573 Safety Recall Report

16V-813

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : NOV 04, 2016

NHTSA Recall No. : 16V-813

Manufacturer Recall No. : S83



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 53,155

Estimated percentage with defect : 4 %

Vehicle Information :

Vehicle 1 : 2016-2016 Dodge Dart

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2016 MY Dodge Dart ("PF") vehicles.

Production Dates : APR 13, 2015 - JUN 07, 2016

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : An improper crimp of a diode in the windshield washer pump may prevent suppression of transient voltage spikes that may cause a front windshield wiper circuit failure in the Body Control Module ("BCM").

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This condition may, in certain cases, result in permanently inoperative front wipers until repaired. The loss of front wiper function may reduce visibility and may increase the potential for crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Exo-S
Address : 6505 N. State Road 9
Howe INDIANA 46746
Country : United States

Chronology :

Please see attached supplemental information titled "FCA US LLC Chronology – 2016 MY PF Windshield Wipers are Inoperative – 11042016.pdf."

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace the defective windshield washer pumps with a washer pump that has been oscilloscope tested to insure pumps meet the voltage specification.
FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : FCA US will notify dealers and begin notifying owners on or about December 19, 2016.
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported