

Part 573 Safety Recall Report

16V-787

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 26, 2016**NHTSA Recall No. :** 16V-787**Manufacturer Recall No. :** 6-10252016-0262**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 92

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Salem - SMT186RB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Salem is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : OCT 13, 2016 - OCT 21, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2017-2017 Forest River, Inc. Wildwood - WDT186RB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Wildwood is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : OCT 07, 2016 - OCT 21, 2016

VIN Range 1 : Begin : NR End : NR Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The Federal placard incorrectly states the vehicle has two axles where the vehicle only has one axle. Additionally, the vehicles VIN incorrectly indicates the vehicle has two axles where the vehicle only has one axle.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : An operator may overload the vehicle after review of the Federal placard finding an incorrectly stated Cargo Carrying Capacity, increasing overload conditions. These conditions may lead to premature hub failure, tire failure and lead up to possible loss of control of the vehicle resulting in a crash.

Description of the Cause : A clerical error.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 19, 2016, Forest River – Office of Corporate Compliance (“OCC”) had been informed of a possible error printing at one of the locations. Working with Corporate Engineering, it was determined that the placards were indicating tandem axles, whereas the vehicle should only have one.

On October 20, 2016, OCC presented the issue to the Corporate Committee, the Committee decided to conduct a recall.

On October 25, 2016, OCC learned that the axle designator within the VIN was also incorrect. All Certificates of Origin ordered back from the dealerships, Dealerships were also verbally advised to stop the sale of any affected vehicles in their possession. A preliminary review of the data indicates that none of the affected vehicles have been sold to retail customers.

Description of Remedy :

Description of Remedy Program : Forest River will provide a new Certificate of Origin, VIN Plate, and Federal Placard. Dealers and retails customers, if any, will not be charged.
What is the Forest River Customer Service Phone Number? (574) 534-1251

How Remedy Component Differs from Recalled Component : The new Certificate of Origin, VIN Plate, and Federal Placard will indicate the correct identification for the vehicle.

Identify How/When Recall Condition was Corrected in Production : Immediately after the problem was identified, Forest River data entry and engineering corrected the mistake and the Federal Placards and VIN have been revised to indicate accurate information.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 04, 2016 - NOV 04, 2016

Planned Owner Notification Date : DEC 21, 2016 - DEC 21, 2016

* NR - Not Reported