

# Part 573 Safety Recall Report

# 16V-786

**Manufacturer Name :** Starcraft RV**Submission Date :** OCT 25, 2016**NHTSA Recall No. :** 16V-786**Manufacturer Recall No. :** 9902328**Manufacturer Information :**

Manufacturer Name : Starcraft RV

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 800-945-4787

**Population :**

Number of potentially involved : 94

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2017 Travel Trailer AR-ONE 17RD (28R)

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : H28R5051-H28R51088 - Standard build

Production Dates : MAR 01, 2016 - AUG 05, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Information on Federal, CCC and tire labels note data as if the unit has two (2) axles when it was manufactured with only one (1) axle

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Incomplete information provided to customer could misrepresent how the unit was manufactured - does not reflect correct amount of cargo carrying capacity for the customer.

Description of the Cause : Data entry into system that prints labels.

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

10-19-16 Dealer contacted Service group that labels did not match product delivered - labels noted 2 axles instead of 1 - inspection of data in system noted the error, and 10-21-16 the labels were re- printed noting correct information and placed on all affected travel trailers still on site.

**Description of Remedy :**

Description of Remedy Program : Starcraft has corrected error in system and reprinted all labels  
How Remedy Component Differs from Recalled Component : NR  
Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Starcraft if ready to release the corrected labels upon receipt of recall number  
Planned Dealer Notification Date : NOV 04, 2016 - NOV 04, 2016  
Planned Owner Notification Date : NOV 04, 2016 - NOV 04, 2016

\* NR - Not Reported