

Part 573 Safety Recall Report

16V-784

Manufacturer Name : REV Recreation Group**Submission Date :** OCT 25, 2016**NHTSA Recall No. :** 16V-784**Manufacturer Recall No. :** 161018REV**Manufacturer Information :**

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

Population :

Number of potentially involved : 366

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2015 Holiday Rambler Vacationer 36DB

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A motorhome

Production Dates : JUL 28, 2014 - DEC 01, 2014

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2015-2015 Holiday Rambler Vacationer 36SB

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : MAR 12, 2014 - DEC 03, 2014

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2016-2016 Holiday Rambler Vacationer 33 CT

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : OCT 27, 2015 - MAR 18, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 4 : 2016-2016 Holiday Rambler Vacationer 34 ST

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : JUL 13, 2015 - MAR 04, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 5 : 2016-2016 Holiday Rambler Vacationer 35 DK

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : OCT 26, 2015 - MAR 18, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 6 : 2016-2016 Holiday Rambler Vacationer 36 DB

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : DEC 16, 2014 - OCT 13, 2015

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 7 : 2016-2016 Holiday Rambler Vacationer 36 SB

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : APR 17, 2015 - OCT 23, 2015

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 8 : 2016-2016 Holiday Rambler Vacationer 37 BH

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Motorhome

Production Dates : OCT 27, 2015 - MAR 11, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

Description of Defect :

Description of the Defect : On motor homes affected by this recall, the front truss may have inadequate support at its attachment points, which could cause it to sag. If wire harnesses or hydraulic lines are routed between the truss and its supporting framework, they could become pinched or crushed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Damaged wire harness can result in an electrical short, which can result in intermittent operation of electrical systems, vehicle "shut down" and/or lead to a fire, and may result in loss of vehicle control, injury or death. Damaged hydraulic lines may cause a hydraulic fluid leak, which may result in fire or personal injury.

Description of the Cause : The front truss may have inadequate support at its attachment points.

Identification of Any Warning that can Occur : Sagging of the truss may cause rubbing or squeaking noises and loosening of the bulkhead attachment components.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

September 27, 2016: REV RV began an investigation when a Model Year 2015 Vacationer motorhome was delivered to a REV service facility by a retail customer; the customer reported squeaking noises coming from the front of the Motor Home. An inspection determined that the source of the noise was sagging of a front truss. Additional reinforcement was added at the truss's two attachment points to correct the concern.

September 29, 2016 - October 10, 2016: Based on the customer's complaint, REV RV opened an investigation and began reviewing warranty claims, field reports and warranty approval requests in an effort to identify any concerns that may be related to the original customer report. During this same time period, REV RV service personnel conducted visual inspections of several similar units for similar concern being serviced in REV RV service facilities.

REV RV identified that certain Vacationer motor homes designated as Model Year 2015 and Model Year 2016 were of the same design as that of the unit with the original complaint. It was also determined that a normal product life cycle change for model year 2017 Vacationer products could be excluded from the investigation.

October 10, 2016: As a result of the inspections, including discussions with REV manufacturing associates, REV determined that one or more 2015 or 2016 Vacationer motorhomes may have been assembled with a hydraulic leveling hose or wiring harness routed through the truss attachment area that may need to be reinforced.

October 17, 2016: In consultation with REV RV Engineering and Quality Assurance personnel it was determined that in the event the hydraulic hose and wire harness were routed through the truss it is possible that they could be pinched or crushed by a sagging truss.

October 18, 2016: As a result of this issue, REV RV determined that a risk to motor vehicle safety may exist in certain Model year 2015 and 2016 Vacationer Motor Homes.

Description of Remedy :

Description of Remedy Program : REV dealers will add additional steel to properly support the front truss. The hydraulic hose and electrical wiring will be inspected and relocated if necessary.

How Remedy Component Differs from Recalled Component : The new steel support components will be manufactured of 16 gauge tube steel.

Identify How/When Recall Condition was Corrected in Production : The truss mounting design changed with a normal product life cycle change for model year 2017 Vacationer products.

Recall Schedule :

Description of Recall Schedule : REV intends to conduct a dealer notification by e-mail in November 2016. REV intends to conduct a customer notification by US mail in November 2016.

Planned Dealer Notification Date : NOV 25, 2016 - NOV 25, 2016

Planned Owner Notification Date : NOV 30, 2016 - NOV 30, 2016

* NR - Not Reported