

Part 573 Safety Recall Report

16V-782

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 24, 2016

NHTSA Recall No. : 16V-782

Manufacturer Recall No. : 59-102212016-0260



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 115

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Vibe - VBT21FBS, VBT224RLS, VBT258RKS, VBT268RKS, VBT272BHS, VBT277RLS, VBT287QBS, VBT288RLS, VBT308BHS, VBT313BHS, VBT315BHK & VBT323QBS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Vibe is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : SEP 20, 2016 - OCT 20, 2016

VIN Range 1 : Begin: 4X4TVBC24H4109146 End: 4X4TVBC24H4109292 Not sequential

Description of Defect :

Description of the Defect : The kitchen stove in certain trailers may have been incorrectly bonded to a 12V D.C. Positive Circuit, which may allow the stove to become energized.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An energized stove could lead to a risk of electrocution.

Description of the Cause : Due to a manufacturing error, the stove was bonded to the incorrect circuit.

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On October 14, 2016, Forest River – Office of Corporate Compliance (“OCC”) was informed by the quality manager at the manufacturing plant that the plant may have been running a dedicated 12V D.C. line directly to the stove, instead of directly to the chassis. Forest River initiated an investigation into the matter.

On October 18-19, 2016, OCC continued its investigation with interviews of key personnel at the manufacturing plant and obtained additional data related to the installation of the 12V line.

On October 20, 2016, the Corporate Committee decided to conduct a recall of this matter.

Description of Remedy :

Description of Remedy Program : Forest River will provide a remedy, free of charge, to the Dealer and Owner.

What is the Forest River Customer Service Phone Number? (574)
296-2084 Ext. 105

How Remedy Component Differs from Recalled Component : Customers receiving the remedy will have the positive wire connected to the stove cut and an electrical listed, crimp style Bell Cap will be placed securely on the end of the wire from the harness that was cut.

Identify How/When Recall Condition was Corrected in Production : Manufacturing processes were changed following the identification of the issue.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 20, 2016 - DEC 20, 2016

Planned Owner Notification Date : DEC 20, 2016 - DEC 20, 2016

* NR - Not Reported