

Part 573 Safety Recall Report

16V-780

Manufacturer Name : Forest River, Inc.

Submission Date : NOV 15, 2016

NHTSA Recall No. : 16V-780

Manufacturer Recall No. : 29-10212016-0261



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 22

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Forest River, Inc. Rockport - RPAA1470, RPAA1470C, RPAA1570, RPAA1570LE, RPAA1670, RPAA1670C, RPAA1776C & RPAA1870C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Rockport is a cargo box truck and work truck manufactured by Forest River Inc.

Production Dates : DEC 08, 2015 - MAY 31, 2016

VIN Range 1 : Begin : 1GD37SCG9G1171410 **End :** 1GB3GSCG5G1166472 Not sequential

Description of Defect :

Description of the Defect : Due to a change in the location of the fuel sending unit, when cycling the rear ramp of the unit "in" and "out" it could damage the fuel sending unit's electrical connections.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the electrical connections are damaged, it could cause the flow of fuel to stop unexpectedly and may lead to a loss of power, loss of control or increased risk of a crash.

Description of the Cause : General Motors, the chassis manufacturer, changed the location of the fuel sending unit height.

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On October 19, 2016, Forest River's – Office of Corporate Compliance ("OCC") was informed of an issue by the General Manager of Rockport manufacturing plant where it was discovered that on the 2016 chassis from General Motors, the manufacturer had moved the Fuel Sending Unit was one-half inch. Moving the fuel sending unit could cause the ramp to violate the fuel sending unit's electrical connection. All affected inventory of the General Motor Chassis used in manufacturing were contained, inspected and remedied.

On October 20, 2016, OCC received further data from the manufacturing plant of two vehicles, one retail sold and one at a dealer's lot. The Corporate Committee decided to conduct a recall to address the units outside of Forest River's control.

Description of Remedy :

Description of Remedy Program : The Rockport loading ramp structure assembly will be reinstalled so that the fuel sending unit has sufficient clearance. The remedy will be provided free of charge to owners and dealers.

What is the Forest River Customer Service Phone Number? (574)
522-7599

How Remedy Component Differs from Recalled Component : The Rockport loading ramp structure assembly will be reinstalled so that the fuel sending unit has sufficient clearance.

Identify How/When Recall Condition was Corrected in Production : This was identified during production when it was observed that the ramp was hitting the electrical connections.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 20, 2016 - DEC 20, 2016

Planned Owner Notification Date : DEC 20, 2016 - DEC 20, 2016

* NR - Not Reported