

Part 573 Safety Recall Report

16V-774

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 21, 2016

NHTSA Recall No. : 16V-774

Manufacturer Recall No. : 55-10162016-0257



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 156

Estimated percentage with defect : 87 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Dynamax Isata - ISC24FWM, ISC24RWM, ISC35DBD and ISC36DSD

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Dynamax is a motorized recreational vehicle manufactured by Forest River, Inc.

Production Dates : MAY 19, 2016 - OCT 19, 2016

VIN Range 1 : Begin : WDAPF4CC1G9648739 **End :** WDAPF4CC5G9675054 Not sequential

Description of Defect :

Description of the Defect : During a supplier audit of its product at the manufacturing facility, the supplier was found that on certain units a cable tie was missing from rubber grommet used to secure the rubber grommet to the copper L.P. gas line to the water heater

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the rubber grommet properly sealed and secured, there is a risk of carbon monoxide poisoning and ignition of a fire.

Description of the Cause : The manufacturing plant did not follow the manufacturer's installation instructions for this component.

Identification of Any Warning that can Occur : The vehicle has a separate L.P. Detector which should set off the alarm if gas is present.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 12, 2016, a supplier performed an audit of their product being installed into Dynamax Isata3 vehicles. As a result of that audit, the supplier noted the installers were not applying the required cable tie to the rubber grommet per the installation instructions. The supplier advised the production manager and all products within control of Dynamax were contained.

On October 13, 2016, Forest River – Office of Corporate Compliance (“OCC”) was provided the information of the failed audit. OCC began an investigation into the issue with Dynamax.

On October 14, 2016, Forest River’s Corporate Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide the remedy free of charge to Dealerships, Owners will be able to visit any Forest River Dealer for this remedy, free of charge.

What is the Forest River Customer Service Phone Number? (574)
262-3474 Ext 203

How Remedy Component Differs from Recalled Component : The unit will be inspected and if the cable tie is not present, it will be installed per the manufactures installation instructions.

Identify How/When Recall Condition was Corrected in Production : The correction was made in production on October 12, 2016 when the supplier advised the production manager of the failure of the audit. All vehicles in control of Forest River were immediately contained and corrected.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 19, 2016 - DEC 19, 2016

Planned Owner Notification Date : DEC 19, 2016 - DEC 19, 2016

* NR - Not Reported