

Part 573 Safety Recall Report

16V-768

Manufacturer Name : Newmar Corporation**Submission Date :** OCT 30, 2017**NHTSA Recall No. :** 16V-768**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Population :

Number of potentially involved : 42

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Newmar London Aire

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, the HWH hydraulic entry step controller is not functioning as designed and may allow the step to retract unexpectedly in some circumstances with the entry door open. If the step controller is not operating as intended, it may increase the risk of an accident and/or injury. Correction: Dealers will inspect the step and correct the controller with a software update if needed.

Production Dates : DEC 09, 2015 - SEP 26, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2017 Newmar King Aire

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, the HWH hydraulic entry step controller is not functioning as designed and may allow the step to retract unexpectedly in some circumstances with the entry door open. If the step controller is not operating as intended, it may increase the risk of an accident and/or injury. Correction: Dealers will inspect the step and correct the controller with a software update if needed.

Production Dates : DEC 09, 2015 - SEP 26, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2017-2017 Newmar Essex

Vehicle Type :

Body Style :

Power Train : NR

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Production Dates : DEC 09, 2015 - SEP 26, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : On certain motorhomes, the HWH hydraulic entry step controller is not functioning as designed and may allow the step to retract unexpectedly in some circumstances with the entry door open. If the step controller is not operating as intended, it may increase the risk of an accident and/or injury. Correction: Dealers will inspect the step and correct the controller with a software update if needed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the step controller is not operating as intended, it may increase the risk of an accident and/or injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : HWH Corporation

Address : 2096 Moscow Road
Moscow IOWA 52760

Country : United States

Chronology :

On 10/13/2016 Newmar was made aware of possible defect. 10/20/2016 Newmar is giving notice of a safety defect.

Description of Remedy :

Description of Remedy Program : Dealers will inspect the step and correct the controller with a software update if needed.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Newmar customer and dealer letters will be mailed out on 12/19/2016.

Planned Dealer Notification Date : DEC 19, 2016 - DEC 19, 2016

Planned Owner Notification Date : DEC 19, 2016 - DEC 19, 2016

* NR - Not Reported