

Part 573 Safety Recall Report

16V-762

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 18, 2016

NHTSA Recall No. : 16V-762

Manufacturer Recall No. : 20-10112016-0255



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 8

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Cedar Creek - CRF34RE, CRF34RL2, CRF36CK2, WZCRF35IK & WZCRF36CKTS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cedar Creek is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : SEP 08, 2016 - SEP 19, 2016

VIN Range 1 : Begin : 4X4FCRL29HS217124 **End :** 4X4FCRK28HS217178 Not sequential

Description of Defect :

Description of the Defect : Due to a labeling error by the supplier, a limited number of axles were incorrectly identified as 7,000 pounds when they were only rated and designed to carry up to 6,000 pounds.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle with under-rated axles could unknowingly allow a user to overload a vehicle, increasing the risk of loss of control, reduced braking distance or a crash. Forest River is not aware of any incidents related to this issue.

Description of the Cause : Forest River's supplier, Dexter Axle, mislabeled the 7,000 lbs. axle as 6,000 lbs. axle.

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : Dexter Axle

Address : 2900 Industrial Parkway East
PO Box 250 Elkhart INDIANA 46515

Country : United States

Chronology :

In late September 2016, the manufacturing plant discovered an issue involving the potential installation of incorrect axles. The manufacturing plant worked directly with the supplier and dealers to identify and contain the potentially affected units. Forest River's Office of Corporate Compliance ("OCC") received the first notification about the issue on October 5, 2016, and initiated an investigation. From October 6-7, 2016, OCC worked with the manufacturing plant and the axle supplier and impacted dealers were advised in writing not to sell the affected units.

On October 11, 2016 (October 10 was a federal holiday), Forest River contacted the agency and sought feedback on the matter due to the low volume of vehicles affected and because all units were contained on dealer lots. The agency advised that a recall would be appropriate in this matter.

On October 12, 2016, Forest River decided to conduct a recall.

On October 14, 2016, Forest River issued a formal stop-sale notification to affected dealers.

Description of Remedy :

Description of Remedy Program : Dexter Axle will ship new axle(s) to all Forest River Dealerships affected and the dealer will replace the axles.

What is the Forest River Customer Service Phone Number? (574)
593-4000 EXT. 20209

How Remedy Component Differs from Recalled Component : The replacement axles will have the correct weight rating, label, and components.

Identify How/When Recall Condition was Corrected in Production : Unknown.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 18, 2016 - OCT 18, 2016

Planned Owner Notification Date : NR - NR

* NR - Not Reported