

# Part 573 Safety Recall Report

# 16V-759

**Manufacturer Name :** Mercedes-Benz USA, LLC.**Submission Date :** JAN 10, 2018**NHTSA Recall No. :** 16V-759**Manufacturer Recall No. :** 2016100003**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway  
Jacksonville FL 32218

Company phone : 1-877-496-3691

**Population :**

Number of potentially involved : 2,215

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2016-2017 Mercedes-Benz GLE 300d 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 166.004 DA0E 104 vehicles

Production Dates : OCT 14, 2015 - NOV 23, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2017 Mercedes-Benz GLE 350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.058 DA5J 1224 vehicles

Production Dates : OCT 14, 2015 - NOV 23, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2016-2017 Mercedes-Benz GLE 350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.057 DA5H 821 vehicles

Production Dates : OCT 14, 2015 - NOV 23, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 4 : 2016-2017 Mercedes-Benz GLE 400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.056 DA5G 66 vehicles

Production Dates : OCT 14, 2015 - NOV 23, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Noncompliance :

Description of the Noncompliance : Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles has determined that on certain GLE SUV (W 166 platform) vehicles, the low-beam headlamps might not be adjusted according to specification.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The low-beam headlamp setting may deviate from the tolerance range required by FMVSS 108.

Description of the Cause : Root-cause is an incorrect pre-configuration of the headlamps at the supplier.

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : Automotive Lighting

Address : Postfach 1161

Reutlingen FOREIGN STATES 72701

Country : Germany

## Chronology :

In mid- November 2015, a plant action was initiated after problems with the adjustment of halogen-headlamps was discovered during production.

The issue was addressed to our supplier for further analysis.

In December 2015, the supplier determined that the reason for the adjustment problems was an incorrect pre-configuration of halogen-headlamps due to worker error.

From January 2016 onwards analyses were performed to identify potentially affected vehicles. In addition, the vehicles were analyzed regarding the impact of the deviation on the range of the headlamp.

As of July 2016, DAG evaluated the potential impact of the issue on road safety and compliance based on the

collected data.

In October 2016, DAG determined that this issue has no effect on road safety, but the halogen-headlamps might deviate from the tolerance range required by FMVSS 108.

## Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will first check the basic setting of the headlamps on the affected vehicles and correct it, if necessary. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign in October, 2016. A copy of all communications will be provided when available. Owners will be notified in early November 2016, approximately one week after recall launch to the dealers.

Planned Dealer Notification Date : NOV 11, 2016 - NR

Planned Owner Notification Date : NOV 18, 2016 - NR

\* NR - Not Reported