

Part 573 Safety Recall Report

16V-732

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 07, 2016

NHTSA Recall No. : 16V-732

Manufacturer Recall No. : 225-10062016-0253



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 207

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Forest River, Inc. Galleria - GAB24DM, GAB24QM, GAB24RTM, GAB24SDM, GAB24SQM, GAB24STM, GAB24TDM, GAB24TM, GAB24TQM, GAB24TTM & GAC24STM

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Galleria is a recreational vehicle that is manufactured by Forest River, Inc.

Production Dates : OCT 27, 2015 - AUG 31, 2016

VIN Range 1 : Begin : WD3PF4CC6E5914980 **End :** WDAPF4CCXGP233401 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Galleria's Federal Placard indicates two seat-belted locations when there are up to an additional five designated seating areas. The Federal Placard and misstates the Cargo Carrying Capacity by excluding the mass of the additional person(s).

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : This condition creates the potential for overloading the vehicle and exceeding the Cargo Carrying Capacity, increasing the risk of loss of control or a crash.

Description of the Cause : The manufacturing plant misinterpreted the requirements for calculating the Cargo Carrying Capacity

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On September 28, 2016, Forest River – Office of Corporate Compliance (“OCC”) was contacted by the Galleria General Manager and informed of this issue.

On September 29, 2016, OCC presented the potential recall to the Corporate Committee, and the Committee decided to conduct the recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide Owners and Dealers, new Federal Placards, free of charge.

What is the Forest River Customer Service Phone Number? (574)
825-8628

How Remedy Component Differs from Recalled Component : The new Federal Placards will indicate the complete number of seat belted locations within the vehicle, and deduct the load from the Cargo Carrying Capacity.

Identify How/When Recall Condition was Corrected in Production : This was corrected on September 29, 2016, with a correction to all models to corporate placard printing and a count of the belted locations.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 05, 2016 - DEC 05, 2016

Planned Owner Notification Date : DEC 05, 2016 - DEC 05, 2016

* NR - Not Reported