OMB Control No.: 2127-0004

Part 573 Safety Recall Report

16V-731

Manufacturer Name: Ford Motor Company

Submission Date: OCT 07, 2016 NHTSA Recall No.: 16V-731 Manufacturer Recall No.: 16C15



Manufacturer Information:

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

Population:

Number of potentially involved: 1,827 Estimated percentage with defect:

Vehicle Information:

Vehicle 1: 2017-2017 Lincoln Continental

Vehicle Type: LIGHT VEHICLES

Body Style: Power Train: NR

Descriptive Information: Affected vehicles are equipped with High Intensity Discharge (HID) Headlamps

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service

Information System (OASIS) database.

Ford vehicles are not produced in VIN order and we typically cannot provide VIN specific information. However, in this instance Ford is able to provide the specific VIN

list - see attachment VINs. N/A

Production Dates: JUN 14, 2016 - SEP 23, 2016

VIN Range 1: Begin: End: NR

☐ Not sequential

Description of Noncompliance:

Description of the Affected vehicles are equipped with HID headlamps that may have been Noncompliance: misbuilt with an incorrect lens. These HID headlamps may be missing the lens optics necesary to meet the turn signal visibility requirements of FMVSS 108, and may not contain the replaceable light source marking required by FMVSS

108.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: Missing lens optics can reduce turn signal visibility to other drivers and

pedestrians, increasing the risk of a crash.

Description of the Cause: A supplier processing issue allowed for the wrong barcode label to be affixed to

the lens during headlamp assembly.

Identification of Any Warning NR

that can Occur:

Supplier Identification:

Component Manufacturer

Name: Varroc Lighting Systems

Address: AV Parque Ind Monterrey #608

Apodaca FOREIGN STATES 66600

Country: Mexico

Chronology:

September 2016 – A misbuilt headlamp was observed on an internal Ford vehicle. This issue was brought into Ford's Critical Concern Review Group (CCRG) for review. Analysis found that some HID headlamp assemblies had been built with an incorrect lens. Inspection of misbuilt HID headlamp assemblies found that the replaceable light source information required by FMVSS 108 was missing and an engineering evaluation of the photometric performance of the misbuilt HID headlamp suggested that they may not meet the turn signal visibility requirements of FMVSS 108.

On September 30, 2016, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a

Ford or Lincoln dealer to have their headlamps inspected and replaced as

required. There will be no charge for this service.

Ford will forward a copy of the notification letters to dealers to the agency

when available.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Notification to dealers is expected to occur on October 10, 2016. Mailing

of owner notification letters is expected to begin November 7, 2016 and

is expected to be completed by November 11, 2016.

Planned Dealer Notification Date : OCT 10, 2016 - OCT 10, 2016 Planned Owner Notification Date : NOV 07, 2016 - NOV 11, 2016

* NR - Not Reported