

Part 573 Safety Recall Report

16V-720

Manufacturer Name : Autocar, LLC

Submission Date : OCT 06, 2016

NHTSA Recall No. : 16V-720

Manufacturer Recall No. : ACX-1604



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 765-489-5499

Population :

Number of potentially involved : 2,375

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2017 Autocar Xpeditor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Castle nuts on the steering linkage assembly may have been improperly torqued.

Production Dates : MAR 02, 2015 - SEP 22, 2016

VIN Range 1 : Begin: 5VCACRVF4FH218968 End: 5VCACRLE4HH223536 Not sequential

Description of Defect :

Description of the Defect : Castle nuts on the steering linkage assembly may have been improperly torqued.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the castle nuts were not properly torqued, the cotter pin could shear and the components could separate, resulting in the loss of steering and increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

21 September 2016 - Autocar notified of failure in the field. 22 September 2016 - Stop ship initiated at plant for inspection and root cause analysis. 26 September 2016 - Results of inspection compiled. 5 October 2016 - Autocar decided to initiate a safety recall.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter which will describe the defect and provide instructions for scheduling repair of the vehicle at no cost to the owner.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : 22 September 2016 - Operator retraining and additional process checks instituted.

Recall Schedule :

Description of Recall Schedule : Distributors will be notified on 6 October 2016. Owners will be notified by 18 November 2016.

Planned Dealer Notification Date : OCT 06, 2016 - OCT 06, 2016

Planned Owner Notification Date : NOV 18, 2016 - NOV 18, 2016

* NR - Not Reported