

Part 573 Safety Recall Report

16V-708

Manufacturer Name : REV Ambulance Group Orlando, INC.**Submission Date :** OCT 04, 2016**NHTSA Recall No. :** 16V-708**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : REV Ambulance Group Orlando, INC.

Address : 2737 N. Forsyth Road

Winter Park FL 32792

Company phone : 800-628-8178

Population :

Number of potentially involved : 145

Estimated percentage with defect : 85 %

Vehicle Information :

Vehicle 1 : 2010-2010 Ford E350

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E046

Production Dates : JAN 01, 2010 - DEC 01, 2012

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2010-2016 Ford E450

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2010 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3 : 2011-2016 Ford F450

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2010 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2012-2016 Freightliner M2

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2012 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2013-2016 Dodge 4500

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2013 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2016-2016 Ford F550

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2016 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 7 : 2013-2016 International Terrastar

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2013 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 8 : 2013-2016 Chevy CG33803

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2013 - SEP 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 9 : 2015-2015 Chevy CG33503

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall# 16-E046

Production Dates : JAN 01, 2015 - SEP 01, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : See NHTSA Recall# 16-E046

Hale products has decided a safety related defect may exist with some UltraView Displays, provided by Enovation Controls. This is a feature that is used on the Road Rescue Emergency Brands. The Road Rescue vehicle models that may be affected are the Ultramedic, Promedic, Duramedic, Transmedic, and Specialty Vehicles. The touchscreen feature has experienced unintentional activations in some installations.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : See NHTSA Recall# 16-E046

Certain touchscreen configurations could have an effect on vehicle systems or sub-systems, which may potentially increase the chance of an accident or injury.

Description of the Cause : See NHTSA Recall# 16-E046

As described in the SB-138 UltraView programming guidelines, the UV450 and UV700 touch screen incorporated in the UltraView controller uses a projective capacitive (PCAP) touchscreen technology similar to the touchscreens on smart phones. Although this technology has some great features, on occasion UV450 and 700 touch screens have exhibited unintentional switch activations within the touchscreen itself. The rest of the system cannot tell the difference between a valid command or error inside the display unit, so the configuration of the display in a particular vehicle is the determinate of whether a safety issue exists or not.

Identification of Any Warning that can Occur : See NHTSA Recall# 16-E046

Supplier Identification :**Component Manufacturer**

Name : Hale Product
Address : 607 NW 27th Ave
Ocala FLORIDA 34475
Country : United States

Chronology :

We received a NHTSA recall # 16-E046 from Hale Products, Inc. See the attached recall for details.

Description of Remedy :

Description of Remedy Program : See NHTSA Recall# 16-E046.
How Remedy Component Differs from Recalled Component : See NHTSA Recall# 16-E046.
Identify How/When Recall Condition was Corrected in Production : See NHTSA Recall# 16-E046.

Recall Schedule :

Description of Recall Schedule : See NHTSA #16-E046. We are only sending one customer notification as a courtesy. Since this is a Hale Product, Inc recall, they have probably created a schedule for notification
Planned Dealer Notification Date : OCT 03, 2016 - NR
Planned Owner Notification Date : OCT 03, 2016 - NR

* NR - Not Reported