

# Part 573 Safety Recall Report

# 16V-701

**Manufacturer Name :** Gillig LLC**Submission Date :** SEP 29, 2016**NHTSA Recall No. :** 16V-701**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Gillig LLC

Address : 25800 Clawiter

Hayward CA 94545

Company phone : 1-800-735-1500

**Population :**

Number of potentially involved : 143

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2016 GILLIG LOW FLOOR

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : ALL

Power Train : DIESEL

Descriptive Information : See Meritor Equipment Recall 16E075: Meritor 71000 series drum axle wheel ends, 71000 series disc axle wheel ends and 79000 series disc axle wheel ends were found to have little to no grease.

Production Dates : MAY 26, 2016 - SEP 26, 2016

VIN Range 1 : Begin : 15GGD2711G1184598 End : 15GGD2716G1189408  Not sequential**Description of Defect :**

Description of the Defect : See Meritor Equipment Recall 16E075: Meritor 71000 series drum axle wheel ends, 71000 series disc axle wheel ends and 79000 series disc axle wheel ends were found to have little to no grease. Damage to wheel-end bearings, hub, spindle, spindle nuts, brake rotor and caliper can occur and may result in loss of vehicle control. The axles were built at the Meritor Laurinburg facility between 4/22/2016 & 9/9/2016.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If not corrected, damage to wheel-end bearings, hub, spindle, spindle nuts, brake rotor and caliper can occur, which may result in loss of vehicle control.

Description of the Cause : process issue at the component supplier's assembly facility allowed axle assemblies to ship without greased wheel-ends.

Identification of Any Warning that can Occur : Noise and vibration from the wheel end as the bearing failure becomes increasingly worse.

**Supplier Identification :****Component Manufacturer**

Name : Meritor, Inc.  
Address : 2135 West Maple Road  
Troy MICHIGAN 48084  
Country : United States

**Chronology :**

Aug 4th Ontrac Claim opened for complaint of bearing issue at Madison, WI. Aug 25th San Diego MTS notified Gillig of curbside read hub damage Sept 1st. Meritor notified of 2nd curbside hub damage issue at San Diego Sept 2nd Meritor notified of 2 additional coaches with wheel hub issue at Madison WI Sept 8th Meritor third party arrive in Madison to inspect axles Sept 9th Meritor third party arrive in San Diego to inspect axles Sept 21st Meritor determines issue is related to potential Motor Vehicle Safety.

**Description of Remedy :**

Description of Remedy Program : Gillig will notify owners and provide Meritor's service procedures for the wheel ends. Owners may optionally conduct the inspections, lubrication maintenance, and make any necessary repairs using their own qualified staff or contractors. In such cases, owners will be provided replacement parts at no charge and reimbursed for all costs related to conducting the recall remedy. Or customers may request that Gillig conduct the recall remedy for their vehicles at no cost. The recall is expected to begin in October 2016. Owners may contact Gillig customer service at 1-800-735-1500. Note: Gillig is advising that vehicles with the affected axles are removed from operation until the recall has been remedied.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : 9/9/2016 - In line inspection at supplier. All subject axles in stock at Gillig and all subject vehicles at the Gillig manufacturing plant were inspected and repaired if necessary prior to sale.

**Recall Schedule :**

Description of Recall Schedule : Gillig called all affected customers with instructions to not drive the recalled vehicles. Specific VINs and inspection and repair instructions were provided by email. Gillig is working with the supplier to verify vehicle population and will submit a draft owner notification letter as soon as possible.

Planned Dealer Notification Date : SEP 28, 2016 - OCT 21, 2016

Planned Owner Notification Date : SEP 28, 2016 - OCT 21, 2016

\* NR - Not Reported