

Part 573 Safety Recall Report

16V-700

Manufacturer Name : General Motors LLC**Submission Date :** SEP 28, 2016**NHTSA Recall No. :** 16V-700**Manufacturer Recall No. :** 16036**Manufacturer Information :****Population :**

Manufacturer Name : General Motors LLC

Number of potentially involved : 40

Address : 30001 VAN DYKE
MAIL CODE 480-210-2V WARREN MI
48090

Estimated percentage with defect : 100 %

Company phone : 5961733

Vehicle Information :

Vehicle 1 : 2016-2017 Chevrolet Express

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2016-2017 Chevrolet Express Cargo and Cutaway Vans

Production Dates : SEP 25, 2015 - AUG 22, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2016-2016 GMC Savana

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2016 GMC Savana Cargo and Cutaway Vans

Production Dates : JAN 28, 2016 - MAY 18, 2016

VIN Range 1 : Begin : NR End : NR Not sequential**Description of Noncompliance :**

Description of the Noncompliance : General Motors has decided that certain 2016-2017 Chevrolet Express and 2016 GMC Savana Cargo and Cutaway vans fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 111, "Rearview mirrors." These vehicles were built without an inside rearview mirror and with a right hand convex outside mirror. For these vehicles, FMVSS 111 requires either an inside rear view mirror or both left and right unit magnification (flat, non-convex) outside mirrors.

FMVSS 1 : 111 - Rearview mirrors

FMVSS 2 : NR

Description of the Safety Risk : If a driver does not have a clear and reasonably unobstructed view to the rear to both sides of the vehicle, there is an increased risk of a crash.

Description of the Cause : The Vehicle Description Summary (VDS) contained an error which allowed a vehicle to be ordered without an inside rearview mirror when a right hand, single pane, convex outside mirror was also selected.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 11, 2016, while assessing a proposed change to mirror content options for future full-size cargo vans, GM's Regulatory Integration Engineer for full-size vans discovered a mirror option combination that could not meet FMVSS 111 compliance. He submitted the issue to GM's Speak Up For Safety (SUFS) program that same day. On June 14, a Stop Work Order was issued, instructing that future builds not permit this mirror combination. On August 1, 2016, a formal investigation was opened. The issue was reviewed in GM's Open Issue Review (OIR) on August 29, 2016 and again on September 19, 2016. On September 21, 2016, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a non-compliance recall.

Description of Remedy :

Description of Remedy Program : Dealers will replace the right side convex outside rearview mirror with a flat unit magnification mirror that meets FMVSS 111 requirements. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : The replacement mirrors comply with the requirements of FMVSS 111.

Identify How/When Recall Condition was Corrected in Production : A Stop Work Order (SWO) was issued on June 14, 2016, halting build of any full-size cargo vans where an outside convex mirror option is chosen and the inside rear view mirror is deleted. On September 2, 2016, a similar SWO was issued to address cutaway van builds.

Recall Schedule :

Description of Recall Schedule : GM will provide notification dates when available.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported