OMB Control No.: 2127-0004

Part 573 Safety Recall Report

16V-698

Manufacturer Name: Ford Motor Company

NHTSA Recall No.: 16V-698

Manufacturer Recall No.: 16C13



Manufacturer Information:

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

Population:

Number of potentially involved: 64,038 Estimated percentage with defect: NR

Vehicle Information:

Vehicle 1: 2013-2017 Ford Focus

Vehicle Type: LIGHT VEHICLES Body Style: HATCHBACK

Power Train: NR

Descriptive Information : Affected vehicles are 2013-2017 Focus vehicles equipped with manual transmissions

and rear hatchback doors, built between February 14, 2012 and August 26, 2016.

Vehicles with automatic transmissions are not affected.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service

Information System (OASIS) database.

Production Dates: FEB 14, 2012 - AUG 26, 2016

Description of Noncompliance:

Description of the On affected manual transmission vehicles, the rear hatchback (back door) can

Noncompliance: be unlocked and unlatched with a single press of the interior latch release

control button when the vehicle speed is less than 7 kph (4 mph). The interior latch release control button is located on the left side of the steering column. FMVSS 206, Section 4.3.2 requires two separate actions to unlock the door and

operate the interior latch release control mechanism.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1: 206 - Door locks and door retention components

FMVSS 2: NR

Description of the Safety Risk: If a driver actuates the interior latch release control button with a single push

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and the vehicle speed is less than 7 kph (4 mph), the back door will unlock

and unlatch, potentially increasing the risk of injury for unrestrained

occupants while the vehicle is moving.

Description of the Cause: The back door can be unlocked and unlatched with a single press of the interior latch release control button when the vehicle speed is less than 7 kph (4 mph). FMVSS 206, Section 4.3.2 requires two separate actions to unlock the door and

operate the interior latch mechanism.

Identification of Any Warning NR that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

August 2016: As part of a routine audit of the 2017 MY Focus Owner Manual for doors and locks a potential concern was identified. An investigation was initiated into the operation of the rear hatchback interior latch release control. This concern was opened in the Critical Concerns Review Group (CCRG) for review and assessment of Federal Motor Vehicle Safety Standard (FMVSS) 206.

September 2016: As part of the CCRG investigation, an interpretation letter to another manufacturer was reviewed. Engineering confirmed that vehicles equipped with manual transmissions and rear hatchback doors could be unlocked and unlatched at speeds less than 7 kph (4 mph) with a single press of the interior latch release control button. Ford discussed the referenced interpretation letter with the Agency to better understand their position as it relates to the two distinct actions to release a latch.

On September 19, 2016, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the Body Control Module reprogrammed with updated software using standard workshop manual procedures. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs NR from Recalled Component :

Identify How/When Recall Condition NR was Corrected in Production :

Recall Schedule:

Description of Recall Schedule: Notification to dealers is expected to occur on September 27, 2016.

Mailing of owner notification letters is expected to begin November 14,

2016 and is expected to be completed by November 18, 2016.

Planned Dealer Notification Date : SEP 27, 2016 - SEP 27, 2016 Planned Owner Notification Date : NOV 14, 2016 - NOV 18, 2016

^{*} NR - Not Reported