

# Part 573 Safety Recall Report

# 16V-697

**Manufacturer Name :** Eldorado National- California, Inc.**Submission Date :** SEP 26, 2016**NHTSA Recall No. :** 16V-697**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Eldorado National- California, Inc.

Number of potentially involved : 39

Address : 9670 GALENA STREET

Estimated percentage with defect : 100 %

RIVERSIDE CA 92509

Company phone : 909-591-9557

**Vehicle Information :**

Vehicle 1 : 2016-2016 Eldorado National CA Axess

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : DIESEL

**Descriptive Information :** MERITOR (AXLE SUPPLIER) NOTIFIED ELDORADO VIA PHONE CALL ON 9/19/16 THAT A PROCESS CHANGE TOOK PLACE ON 4/22/16 AT THEIR FACTORY AND THE 71000 SERIES DRUM REAR AXLE WHEEL BEARING MAY NOT HAVE THE PROPER AMOUNT OF GREASE. DAMAGE TO WHEEL-END BEARINGS, HUB SPINDLE AND SPLINE NUTS CAN OCCUR AND MAY RESULT IN LOSS OF VEHICLE CONTROL.

Production Dates : MAY 01, 2016 - SEP 20, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : REAR AXLE WHEEL BEARING MAY NOT HAVE THE PROPER AMOUNT OF GREASE.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : IF NOISE AND VIBRATION IS NOT HEARD IT MAY RESULT IN LOSS OF VEHICLE CONTROL.

Description of the Cause : A PROCESS CHANGE TOOK PLACE ON 4/22/16 AT THE MERITOR REAR AXLE FACTORY AND THE REAR AXLE WHEEL BEARING MAY NOT HAVE THE PROPER AMOUNT OF GREASE.

Identification of Any Warning that can Occur : NOISE AND VIBRATION FROM THE WHELL ENDS AS THE BEARING FAILURE BECOMES INCREASINGLY WORSE

**Supplier Identification :****Component Manufacturer**

Name : Meritor  
Address : 2135 W. MAPLE ROAD, TROY, MI 48084  
Troy MICHIGAN 48084  
Country : United States

**Chronology :**

MERITOR (AXLE SUPPLIER) NOTIFIED ELDORADO ON 9/19/16 THAT A PROCESS CHANGE TOOK PLACE ON 4/22/16 AT THEIR FACTORY AND THE REAR AXLE WHEEL BEARING MAY NOT HAVE THE PROPER AMOUNT OF GREASE

**Description of Remedy :**

Description of Remedy Program : ; IT IS RECOMMENDED THAT ALL VEHICLES SUSPEND OPERATION AND BE SETUP FOR IMMEDIATE WHEEL END INSPECTION AND REPAIR TO THE STANDARDS OF THE MERITOR MAINTENANCE MANUAL FOR GREASED WHEEL END. THIS PROGRAM WILL BE MANAGED BY ELDORADO IN COOPERATION WITH MERITOR, AND WILL BE AT NO EXPENSE TO CUSTOMERS. REPLACEMENT PARTS FOR THIS PROGRAM ARE IN PROCESS OF BEING DETERMINED. MERITOR IS IN PROCESS OF DEVELOPING THE DEFECT INFORMATION NOTICE TO ITS CUSTOMERS AND WILL SUBMIT THAT INFORMATION TO NHTSA AS SOON AS AVAILABLE.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : 9/9/2016 IN LINE INSPECTIONS AT THE MERITOR MANUFACTURING FACILITY.

**Recall Schedule :**

Description of Recall Schedule : NR  
Planned Dealer Notification Date : OCT 07, 2016 - NOV 07, 2016  
Planned Owner Notification Date : OCT 07, 2016 - NOV 07, 2016

\* NR - Not Reported