

# Part 573 Safety Recall Report

# 16V-692

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** MAR 13, 2017

**NHTSA Recall No. :** 16V-692

**Manufacturer Recall No. :** TIF-104



## Manufacturer Information :

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Address :** 105 2nd Street NW

PO Box 596 Red Bay AL 35582

**Company phone :** 999

## Population :

**Number of potentially involved :** 1,658

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2015-2017 Tiffin Allegro Open Road

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Motorhomes

**Production Dates :** APR 01, 2015 - SEP 16, 2016

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Vendor attached incorrect weight capacity sticker to Allegro hitch.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If hitch is loaded to capacity of original sticker, there is a potential of hitch failure and damage or loss of towed vehicle.

**Description of the Cause :** Incorrect sticker sourced by vendor.

**Identification of Any Warning that can Occur :** None

**Supplier Identification :****Component Manufacturer**

Name : Tri-Cities Mfg.  
Address : P.O. Box 558  
Tuscumbia ALABAMA 35674  
Country : United States

**Chronology :**

On or around 9-14-16, Tiffin discovered the problem while investigating a customer question.  
09-14-16 Notified vendor of incorrect labels.  
09-15-16 Followed up with vendor to ensure correct labels were being sourced promptly and with correct capacity listed.  
On or around 09-15-16 vendor confirmed lead time to obtain correct stickers to be 10 to 12 business days from 9-15-16.  
Tiffin started investigation process.  
9-19-16 it was decided to proceed with recall.

**Description of Remedy :**

Description of Remedy Program : A correct sticker will be sent to customer to replace incorrect one.  
How Remedy Component Differs from Recalled Component : NR  
Identify How/When Recall Condition was Corrected in Production : As soon as the stickers are received by Tiffin we will begin using them on production coaches and replacing the coaches still in our possession that have already been run.

**Recall Schedule :**

Description of Recall Schedule : Tiffin will begin sending notifications as soon as NHTSA assigns a number to recall  
Planned Dealer Notification Date : NR - NR  
Planned Owner Notification Date : NR - NR

\* NR - Not Reported