

Part 573 Safety Recall Report

16V-692

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : SEP 23, 2016

NHTSA Recall No. : 16V-692

Manufacturer Recall No. : TIF-104



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW

PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 1,658

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2017 Tiffin Allegro

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Motorhomes

Production Dates : APR 01, 2015 - SEP 16, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Vendor attached incorrect weight capacity sticker to Allegro hitch.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If hitch is loaded to capacity of original sticker, there is a potential of hitch failure and damage or loss of towed vehicle.

Description of the Cause : Incorrect sticker sourced by vendor.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : Tri-Cities Mfg.
Address : P.O. Box 558
Tuscumbia ALABAMA 35674
Country : United States

Chronology :

On or around 9-14-16, Tiffin discovered the problem while investigating a customer question.
09-14-16 Notified vendor of incorrect labels.
09-15-16 Followed up with vendor to ensure correct labels were being sourced promptly and with correct capacity listed.
On or around 09-15-16 vendor confirmed lead time to obtain correct stickers to be 10 to 12 business days from 9-15-16.
Tiffin started investigation process.
9-19-16 it was decided to proceed with recall.

Description of Remedy :

Description of Remedy Program : A correct sticker will be sent to customer to replace incorrect one.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : As soon as the stickers are received by Tiffin we will begin using them on production coaches and replacing the coaches still in our possession that have already been run.

Recall Schedule :

Description of Recall Schedule : Tiffin will begin sending notifications as soon as NHTSA assigns a number to recall
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported