

Part 573 Safety Recall Report

16V-686

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : SEP 22, 2016

NHTSA Recall No. : 16V-686

Manufacturer Recall No. : S73



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 21

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Jeep Grand Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2017 MY Jeep Grand Cherokee ("WK") vehicles equipped with a Tow Hook Bracket or Tow Eye Bracket.

Production Dates : AUG 08, 2016 - AUG 16, 2016

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : The rear Tow Hook Bracket or Tow Eye Bracket may be loose.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loose rear Tow Hook Bracket or Tow Eye Bracket may result in the bracket separating from the vehicle while driving or during vehicle recovery activity.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

Please see the attached supplemental information titled "S73 2017 WK Tow Hook Bracket FCA US LLC Chronology.pdf"

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to confirm both Tow Hook Bracket fasteners are appropriately tightened. FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : FCA US plans to begin dealer notification and owner notification on November 6, 2016.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported