

# Part 573 Safety Recall Report

# 16V-670

**Manufacturer Name :** Daimler Vans USA, LLC**Submission Date :** APR 27, 2017**NHTSA Recall No. :** 16V-670**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : 303Perimeter Center North  
Suite 202 Atlanta GA 30346

Company phone : 8548883214

**Population :**

Number of potentially involved : 271

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2016 Freightliner Sprinter 2500 and 3500

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Daimler AG, the manufacturer of Mercedes-Benz and Freightliner Sprinters was informed that the bolts on the lower seat belt anchorages for the rear bench seats on certain vehicles may not be properly torqued.

Production Dates : MAR 01, 2016 - MAY 31, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2016 Mercedes-Benz Sprinter 2500 and 3500

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Daimler AG, the manufacturer of Mercedes-Benz and Freightliner Sprinters was informed that the bolts on the lower seat belt anchorages for the rear bench seats on certain vehicles may not be properly torqued.

Production Dates : MAR 01, 2016 - MAY 31, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : Daimler AG, the manufacturer of Mercedes-Benz and Freightliner Sprinters was informed that the bolts on the lower seat belt anchorages for the rear bench seats on certain vehicles may not be properly torqued.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the bolts are not properly torqued, the connection of the seat belt to the bench seat and thus the correct functioning of the belt is not ensured. This can increase the risk of injury in a crash.

Description of the Cause : Due to a production process change, the seat supplier was not able to ensure that bench seats with correctly bolted seat belt anchorages were installed in the production period from March 10 to March 20, 2016.

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : ISRINGHAUSEN GmbH & Co. KG

Address : NR

NR

Country : NR

**Chronology :**

Daimler AG became aware of this issue in July 2016 as three bench seats were found at the Argentinian plant, in which the mounting of the seat belt had not been carried out according to the specifications.

As a consequence Daimler AG launched a plant action in the plant of Buenos Aires. Moreover, comprehensive analysis was started to verify the root cause and the failure rate as well as the impact on other plants. On September 6, 2016, Daimler AG decided a voluntary recall campaign.

**Description of Remedy :**

Description of Remedy Program : An authorized Sprinter dealer will check and if necessary, correct the relevant bolt torque on the affected vehicles Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans USA (DVUSA) does not plan to provide notice

regarding pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component :

No improved parts necessary. Application of correct torque

Identify How/When Recall Condition was Corrected in Production :

The problem was eliminated on march 20, 2016 at the supplier's production plant. The IT-monitoring of the tightening torque for the seat belt anchoring bolts ensures their correct union.

### Recall Schedule :

Description of Recall Schedule : Owners will be notified one week after the recall launch to the dealers. Dealers will be notified in November 2016.

Planned Dealer Notification Date : NOV 24, 2016 - NR

Planned Owner Notification Date : NOV 28, 2016 - NR

\* NR - Not Reported