

# Part 573 Safety Recall Report

# 16V-655

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** SEP 10, 2016

**NHTSA Recall No. :** 16V-655

**Manufacturer Recall No. :** 37-09082016-0242



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 39

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2017-2017 Forest River, Inc. Surveyor - SVT226RLDS

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Surveyor is a recreational vehicle manufactured by Forest River, Inc.

**Production Dates :** OCT 09, 2015 - MAR 16, 2016

**VIN Range 1 : Begin :** 4X4TSVC2XGL027498 **End :** 4X4TSVC23GL028380  Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** The subject vehicles' Federal Placards indicate an incorrect Tire and Rim combination. The Federal Placard indicates ST225/75R15D Tires with 65 PSI and a rim designation of 15X6.0JJ, while the subject vehicles received ST225/75R15C Tires with 50 PSI and a rim designation of 15X5.0JJ.

**FMVSS 1 :** 110 - Tire selection and rims

**FMVSS 2 :** NR

**Description of the Safety Risk :** The operator may over-inflate the tire based on the information printed on the Federal Placard. Overinflating a tire may lead to pre-mature tire degradation, a tire blowout, reduced handling, and a potential of a crash.

**Description of the Cause :** The incorrect tire and rim combination package was selected which led to incorrect information being printed on the Federal Placards.

**Identification of Any Warning that can Occur :** None.

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On September 1, 2016 Forest River's Office of Corporate Compliance ("OCC") was made aware of a potential issue involving the tire and rim combination by the engineering staff at the plant. OCC started an internal investigation to understand better the issue including what the tire, rim, and axle rating(s) should be, and what had been printed on the Federal Placard.

On September 2, 2016, the Corporate Committee and OCC determined further investigation into how the tire and rim combination had incorrectly printed. On September 6, 2016 it was found the new data provided by the plant had over-written the correct data. A Corporate Committie call held on September 6, 2016 determined that the tire and rim combination package was not selected correctly and that it would conduct a recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : Forest River will provide the Owner and Dealer of current record with the new Federal Placard for installation, free of charge.

What is the Forest River Customer Service Phone Number? (574)  
642-3119 EXT 205

How Remedy Component Differs from Recalled Component : The new Federal Placard will indicate the correct tire, PSI and rim combination.

Identify How/When Recall Condition was Corrected in Production : The option code for the upgraded tire(s) and rim(s) is fully in effect and used in current production where the designated option code is fully operational.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 07, 2016 - NOV 07, 2016

Planned Owner Notification Date : NOV 07, 2016 - NOV 07, 2016

\* NR - Not Reported