

Part 573 Safety Recall Report

16V-642

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : SEP 01, 2016

NHTSA Recall No. : 16V-642

Manufacturer Recall No. : 97CB



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Number of potentially involved : NR

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Audi TT Coupe, TT Roadster

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : NR

Descriptive Information : Production Dates, VIN Ranges and Number Potentially Involved: TBD

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 2 : 2016-2016 Audi A3, A3 Cabrio, A3 e-tron

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Production Dates, VIN Ranges and Number Potentially Involved: TBD

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 3 : 2017-2017 Audi A4, allroad

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : Production Dates, VIN Ranges and Number Potentially Involved: TBD

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 4 : 2015-2017 Audi Q3

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Production Dates, VIN Ranges and Number Potentially Involved: TBD

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2017-2017 Audi Q7

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Production Dates, VIN Ranges and Number Potentially Involved: TBD

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : In the situation where the parking light is switched on and the vehicle is locked, the side marker lights do not illuminate. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : If the side marker lights do not function, vehicle visibility can be decreased to other drivers, increasing the risk of a crash.

Description of the Cause : Software was originally modified in order to save energy used for lighting, the software update accidentally caused the side markers to be switched off when the vehicle is locked with the parking light on.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : AUDI AG

Address : AUDI AG
FOREIGN STATES Ingolstadt

Country : Germany

Chronology :

Audi began to receive reports of the issue in June 2016. Audi launched an investigation to determine the root cause for the issue. On August 25, 2016, the matter was presented at the Product Safety Committee where a decision to conduct a Compliance Recall was made.

Description of Remedy :

Description of Remedy Program : Correct the vehicle parameters with a software update.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Between CW 24 and CW 26 depending on model and factory

Recall Schedule :

Description of Recall Schedule : Notification Dates: TBD

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported