

# Part 573 Safety Recall Report

# 16V-638

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** SEP 01, 2016

**NHTSA Recall No. :** 16V-638

**Manufacturer Recall No. :** TIF-103



## Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.  
 Address : 105 2nd Street NW  
 PO Box 596 Red Bay AL 35582  
 Company phone : 999

## Population :

Number of potentially involved : 36  
 Estimated percentage with defect : 100 %

## Vehicle Information :

Vehicle 1 : 2017-2017 Tiffin Allegro Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Motorhome

Production Dates : APR 12, 2016 - JUN 21, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

## Description of Defect :

Description of the Defect : Due to insufficient holding power of the mirror arm swivel mechanism, the passenger side mirror could move while vehicle is in motion, causing damage to the mirror and coach, as well as limiting the driver's view.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Driver could lose vision down the passenger side of the coach while in motion.

Description of the Cause : Insufficient holding power of the mirror arm swivel mechanism.

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : Velvac

Address : 2505 South Calhoun Rd.  
New Berlin 53151-2709

Country : NR

**Chronology :**

Tiffin Motorhomes became aware of the problem August 1, 2016.

Vendor on-site for assessment of issue August 4-5, 2016.

Vendor solution presented August 8, 2016.

Vendor on-site in Red Bay to retrofit all units still in production on August 10, 2016.

Work instructions August 16, 2016.

Committee researched options to decide if recall was warranted. Final decision made September 1, 2016.

**Description of Remedy :**

Description of Remedy Program : Tiffin will ship out kits containing instructions, drill bit, tap, and set screw to retrofit all units already shipped to dealers and/or customers.

How Remedy Component Differs NR  
from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : Vendor came to our plant to retrofit all units in production with the implementation of arm lock down set screw until vendor develops new style mirror arm.

**Recall Schedule :**

Description of Recall Schedule : Tiffin will send out letters, instructions, and kit to all dealers/customers involved.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported