

# Part 573 Safety Recall Report

# 16V-627

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** AUG 29, 2016

**NHTSA Recall No. :** 16V-627

**Manufacturer Recall No. :** CA #8368-1



## Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Population :

**Number of potentially involved :** 24

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2016-2016 UNITY U24FX

**Descriptive Information :** THE SHOWER HEAD INSTALLED IN THE MOTORHOME CAN BE LOWERED INTO THE SHOWER PAN OR SINK BASIN AND IS THEN AT A POSSIBLE SYPHON RISK IN CASE OF A WASTE WATER BACK-UP.

**Production Dates :** OCT 15, 2015 - JUN 16, 2016

## Description of Defect :

**Description of the Defect :** THE SHOWER HEAD CAN BE LOWERED INTO THE SHOWER PAN OR SINK BASIN AND IS THEN AT A POSSIBLE SYPHON RISK IN CASE OF A WASTE WATER BACK-UP

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A POSSIBLE CONTAMINATION OF THE FRESH WATER SYSTEM.

**Description of the Cause :** GUIDE RINGS HAVE NOT BEEN INSTALLED TO PREVENT THE SHOWER HEAD FROM BEING LOWERED INTO THE SHOWER PAN OR SINK BASIN.

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

**Chronology :**

AN IN-HOUSE INSPECTION OF QUALITY CONTROL WAS PERFORMED AND WAS NOTICED IN THE PRODUCTION STAGES.

**Description of Remedy :**

Description of Remedy Program : ON UNITS ALREADY SHIPPED TWO GUIDE RINGS WILL BE INSTALLED TO PREVENT THE SHOWER HEAD FROM BEING LOWERED INTO THE SHOWER PAN. RETAIL OWNERS WILL BE SENT TWO GUIDE RINGS TO INSTALL THEMSELVES AT A CERTAIN POSITION IN THE SHOWER CABINET. DEALERS WITH STOCK UNITS WILL BE SENT THE GUIDE RINGS TO INSTALL. THE RETAIL OWNER WILL HAVE THE OPTION TO HAVE A RV SERVICE CENTER PERFORM THIS RECALL. THEY MAY POSSIBLY BE CHARGED A FEE, THE OWNER INTURN WILL BE REIMBURSED BY TRIPLE E RECREATIONAL VEHICLES OR THE RV SERVICE CENTER WILL BE PAID DIRECTLY BY TRIPLE E RECREATIONAL VEHICLES.

How Remedy Component Differs from Recalled Component : TWO GUIDE RINGS HOLDING THE SHOWER HOSE WILL BE PRESENT.

Identify How/When Recall Condition was Corrected in Production : IMMEDIATE CHANGE ON PRODUCTION UNITS TOOK PLACE. INSTALLING GUIDE RINGS TO HOLD THE SHOWER HOSE AT TWO DIFFERENT LOCATIONS IN THE SHOWER CABINET MAKING THE HOSE HANG AS STRAIGHT AS POSSIBLE.

**Recall Schedule :**

Description of Recall Schedule : DEALERS WILL BE NOTIFIED FIRST AND THEN RETAIL OWNERS

Planned Dealer Notification Date : AUG 31, 2016 - SEP 02, 2016

Planned Owner Notification Date : SEP 01, 2016 - SEP 05, 2016

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported