

Part 573 Safety Recall Report

16V-623

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : AUG 23, 2016

NHTSA Recall No. : 16V-623

Manufacturer Recall No. : TIF-102



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW

PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 28

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Tiffin Allegr

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Motorhome

Production Dates : JUN 07, 2016 - AUG 15, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Driver side wiper arm wiping off the windshield.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Wiping over side of windshield can cause breakage when wiper tries to come back across.

Description of the Cause : Incorrect driver side pivot shaft Drivers side linkage was 1/2" too short, thus causing over-wipe.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

Approximately Aug. 2nd, delivery driver had windshield wiper to break and contacted Tiffin
Approximately Aug. 4th problem identified linkage issue.
Approximately Aug. 8th, used different pivot shaft and adjusted linkage, gluing bracket to cap. Begin reworking units in production.
Approximately Aug 22 began compiling data and calling dealerships to not deliver any of coaches involved to customers. Found that only one had been retail sold and Tiffin called the customer to warn them of problem and to advise them not to drive in rain till kit had been sent to them. They agreed. All others are being held at dealerships until kit has been sent to make repair.
Aug. 22nd decision was made to recall coaches.

Description of Remedy :

Description of Remedy Program : Replacing of driver side pivot shaft and extending linkage 1/2", and attaching the motor to cap and dash pad.
How Remedy Component Differs from Recalled Component : New pivot shaft replacing old one.
Identify How/When Recall Condition was Corrected in Production : Reworked coaches in production.

Recall Schedule :

Description of Recall Schedule : We will be sending kit to make repair to dealers and to the one retail customer. The kit will be sent overnight UPS. So hopefully we will not have to send out letters due to we will have 100% completion before the 60 days is up. Please advise.
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported