The information contained in this report was submitted pursuant to 49 CFR §573.
Description of the Cause: The power window system configuration may exceed the regulatory requirement for remote actuation closing force, increasing the risk of injury.

Identification of Any Warning that can Occur: None.

Supplier Identification:

Component Manufacturer

- Name: NR
- Address: NR
- Country: NR

Chronology:

May – June 2016: As part of an unrelated software validation review, Engineering identified that certain parameters of the power window closing system may have been configured for vehicles which are sold in European markets. Engineering initiated a study to investigate the power window auto-reverse performance.

July 2016: The issue was opened in Ford’s Critical Concern Review Group (CCRG) for review. Engineering was requested to review the auto-reverse performance on affected vehicles and the regulatory criteria for FMVSS 118. Engineering’s analysis found that the range of performance for the auto-reverse feature during remote close did not meet Ford’s requirements. Further engineering analysis of this performance indicated that vehicles may not comply with certain FMVSS 118 requirements. On August 15, 2016, Ford’s Field Review Committee reviewed the concern and approved a field action.

Description of Remedy:

- Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to update the power window operating system software. There will be no charge for this service.

- Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

- Ford will forward a copy of the notification letters to dealers to the agency when available.

- How Remedy Component Differs from Recalled Component: NR
<table>
<thead>
<tr>
<th>Identify How/When Recall Condition was Corrected in Production</th>
<th>NR</th>
</tr>
</thead>
</table>

**Recall Schedule:**

<table>
<thead>
<tr>
<th>Description of Recall Schedule</th>
<th>Notification to dealers is expected to occur on August 23, 2016. Mailing of owner notification letters is expected to begin September 6, 2016 and is expected to be completed by September 9, 2016.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Planned Dealer Notification Date</td>
<td>AUG 23, 2016 - AUG 23, 2016</td>
</tr>
<tr>
<td>Planned Owner Notification Date</td>
<td>SEP 06, 2016 - SEP 09, 2016</td>
</tr>
</tbody>
</table>

* NR - Not Reported