

# Part 573 Safety Recall Report

# 16V-607

**Manufacturer Name :** Chicago Scooter Company, LLC

**Submission Date :** AUG 17, 2016

**NHTSA Recall No. :** 16V-607

**Manufacturer Recall No. :** NR



## Manufacturer Information :

## Population :

**Manufacturer Name :** Chicago Scooter Company, LLC

**Number of potentially involved :** 778

**Address :** 2700 W Grand Avenue

**Estimated percentage with defect :** 100 %

Chicago IL 60612

**Company phone :** 773-433-1316

## Vehicle Information :

**Vehicle 1 :** 2016-2017 Chicago Scooter Company go.

**Vehicle Type :** MOTORCYCLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scooter is a 49cc 4-stroke scooter.

**Production Dates :** SEP 22, 2015 - MAY 13, 2016

**VIN Range 1 : Begin :** L4HCATA10G6000001 **End :** L4HCATA1XH6000444  Not sequential

## Description of Defect :

**Description of the Defect :** The front wheel bearings on the 2016 or 2017 go. scooters may be defective.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If these bearings fail, you may have trouble steering your scooter, increasing the risk of a crash.

**Description of the Cause :** NR

**Identification of Any Warning** NR  
**that can Occur :**

**Supplier Identification :****Component Manufacturer**

Name : Ningbo Longjia Motorcycle Co. LTD  
Address : Zonghan Industrial Zone,  
Cixi, Ningbo Zhejiang FOREIGN STATES  
Country : China

**Chronology :**

Chicago Scooter Company received five complaints from dealers regarding bearing failures. After discussions with the scooter manufacturer, Ningbo Longjia, it was determined that the wrong kind of bearings were used. Consequently, we decided to conduct a recall.

**Description of Remedy :**

Description of Remedy Program : The scooter manufacturer, Ningbo Longjia, is going to send us replacement front rims with the brake disc and tires already installed. They are going to air ship 450 units to Chicago Scooter Co who in turn will provide them to their dealers. Ningbo Longjia is sending two employees from their company to fix the remaining scooters in our warehouse.

How Remedy Component Differs from Recalled Component : The bearing size and dimensions will be different.

Identify How/When Recall Condition was Corrected in Production : 100% of the scooters that have been imported have the defect. When we do our next production run, there will be in inspection of the bearings to ensure that the correct size was used.

**Recall Schedule :**

Description of Recall Schedule : All dealers were notified via email on 8/10/2016. Dealers then received phone calls on 8/11 - 8/12. All consumers who provided email addresses were notified on 8/11/16. All other consumers received phone calls on 8/11 - 8/12.

Planned Dealer Notification Date : AUG 17, 2016 - AUG 17, 2016  
Planned Owner Notification Date : AUG 17, 2016 - AUG 17, 2016

\* NR - Not Reported