

# Part 573 Safety Recall Report

# 16V-607

**Manufacturer Name :** Chicago Scooter Company, LLC

**Submission Date :** JUN 27, 2017

**NHTSA Recall No. :** 16V-607

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Chicago Scooter Company, LLC

**Address :** 2700 W Grand Avenue

Chicago IL 60612

**Company phone :** 773-433-1316

## Population :

**Number of potentially involved :** 778

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2016-2017 Chicago Scooter Company go.

**Vehicle Type :** MOTORCYCLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scooter is a 49cc 4-stroke scooter.

**Production Dates :** SEP 22, 2015 - MAY 13, 2016

**VIN Range 1 : Begin :** L4HCATA10G6000001 **End :** L4HCATA1XH6000444  Not sequential

## Description of Defect :

**Description of the Defect :** The front wheel bearings on the 2016 or 2017 go. scooters may be defective.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If these bearings fail, you may have trouble steering your scooter, increasing the risk of a crash.

**Description of the Cause :** NR

**Identification of Any Warning** NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

**Name :** Ningbo Longjia Motorcycle Co. LTD

**Address :** Zonghan Industrial Zone,  
Cixi, Ningbo Zhejiang FOREIGN STATES

Country: China

## Chronology :

Chicago Scooter Company received five complaints from dealers regarding bearing failures. After discussions with the scooter manufacturer, Ningbo Longjia, it was determined that the wrong kind of bearings were used. Consequently, we decided to conduct a recall.

On December 28, 2015, Chicago Scooter Company (CSC) received a claim from our dealer, Twist and Scoot, about a failed wheel bearing that caused damage to the wheel rim. On June 22, 2016, CSC received a claim from our dealer, Scoots, about a failed wheel bearing that damaged a wheel. On August 4, 2016, CSC received verbal complaints from our dealer, Twist and Scoot, that he repaired three more wheel bearing failures. CSC contacted its supplier on August 5, 2016 to notify them that we felt there was a problem. On August 9, 2016, the supplier, Ningbo Longjia, contacted CSC to say that there was a problem with the size of the wheel bearing that was used. On August 9, 2016, CSC made the decision to file a recall with NHTSA.

## Description of Remedy :

**Description of Remedy Program :** The scooter manufacturer, Ningbo Longjia, is going to send us replacement front rims with the brake disc and tires already installed. They are going to air ship 450 units to Chicago Scooter Co who in turn will provide them to their dealers. Ningbo Longjia is sending two employees from their company to fix the remaining scooters in our warehouse.

**How Remedy Component Differs from Recalled Component :** The bearing size and dimensions will be different.

**Identify How/When Recall Condition was Corrected in Production :** 100% of the scooters that have been imported have the defect. When we do our next production run, there will be in inspection of the bearings to ensure that the correct size was used.

## Recall Schedule :

**Description of Recall Schedule :** All dealers were notified via email on 8/10/2016. Dealers then received phone calls on 8/11 - 8/12. All consumers who provided email addresses were notified on 8/11/16. All other consumers received phone calls on 8/11 - 8/12.

**Planned Dealer Notification Date :** AUG 17, 2016 - AUG 17, 2016

**Planned Owner Notification Date :** AUG 17, 2016 - AUG 17, 2016

\* NR - Not Reported