

Part 573 Safety Recall Report

16V-605

Manufacturer Name : REV Ambulance Group Orlando, INC.

Submission Date : AUG 24, 2016

NHTSA Recall No. : 16V-605

Manufacturer Recall No. : Recall # 16-E038



Manufacturer Information :

Population :

Manufacturer Name : REV Ambulance Group Orlando, INC.

Address : 2737 N. Forsyth Road

Winter Park FL 32792

Company phone : 800-628-8178

Number of potentially involved : 172

Estimated percentage with defect : 80 %

Vehicle Information :

Vehicle 1 : 2011-2016 Freightliner M2

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2011 - MAY 01, 2016

VIN Range 1 : Begin : NR **End :** NR

☐ Not sequential

Vehicle 2 : 2011-2016 Ford F450

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : See NHTSA Recall #16-E038

Production Dates : JAN 01, 2011 - MAY 01, 2016

VIN Range 1 : Begin : NR **End :** NR

☐ Not sequential

Vehicle 3 : 2012-2016 Ford F550

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2012 - MAY 01, 2016

VIN Range 1 : Begin : NR **End :** NR

☐ Not sequential

Vehicle 4 : 2012-2016 Ford E350

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2010 -DEC 31, 2010

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 5 : 2010-2016 Ford E450

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2010 -MAY 01, 2016

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 6 : 2015-2015 Chevy CG33503

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2015 -DEC 31, 2015

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 7 : 2009-2009 Chevy 4500

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2009 -DEC 31, 2009

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 8 : 2012-2015 Dodge 4500

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2012 -DEC 31, 2015

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 9 : 2011-2011 Ford F650
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style : UNKNOWN
 Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2011 -DEC 31, 2011

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 10 : 2010-2016 Chevy CG33803
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style : UNKNOWN
 Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2010 -MAY 01, 2016

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 11 : 2011-2016 International Terrastar
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style : UNKNOWN
 Power Train : NR

Descriptive Information : See NHTSA Recall # 16-E038

Production Dates : JAN 01, 2011 -MAY 01, 2016

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : Hale Products has decided a safety related defect may exist with some ES-Key Systems utilizing the Supernode utility flash feature. This is a feature that is used on the Road Rescue Emergency Brands. The Road Rescue vehicle models that may be affected are the Ultramedic, Promedic, Duramedic, Metromedic, Transmedic, and Specialty Vehicles. These vehicles may possibly have the above-mentioned concern as may be involved with NHTSA recall # 16-E038.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : See NHTSA Recall # 16-E038

Description of the Cause : The Supernode output overcurrent protection normally acts as a fuse or circuit breaker within the system. In the event of a short-circuit in a non-Hale component, the output overcurrent protection in the Supernode utility flash feature may not perform as expected. Should this condition occur, an external short circuit to ground could cause current spikes in excess of wiring capacity making it possible that an accident or other damage/failure of connected equipment could allow wiring to overheat and fail.

Identification of Any Warning that can Occur : See NHTSA Recall # 16-E038

Supplier Identification :

Component Manufacturer

Name : Hale Products, Inc.
Address : 607 NW 27th Ave.
Ocala FLORIDA 34475
Country : United States

Chronology :

We received a NHTSA recall # 16-E038 from Hale Products, Inc. that is dated 6/6/2016.

Description of Remedy :

Description of Remedy Program : See NHTSA recall # 16-E038. Hale Product with provide a free fuse kits and reimburse 1 hour of labor. The consumer must contact Hale Products Customer Service Center at 1-800-533-3569 or halecustomerservice@idexcorp.com.

How Remedy Component Differs from Recalled Component : See NHTSA Recall # 16-E038

Identify How/When Recall Condition was Corrected in Production : See NHTSA Recall # 16-E038

Recall Schedule :

Description of Recall Schedule : See NHTSA Recall # 16-E038. We are only sending one customer notification as a courtesy. Since this is a Hale Product, Inc. recall, they have probably created a schedule for notification.

Planned Dealer Notification Date : AUG 17, 2016 - NR

Planned Owner Notification Date : AUG 17, 2016 - NR

* NR - Not Reported