

Part 573 Safety Recall Report

16V-602

Manufacturer Name : Mercedes-Benz USA, LLC.**Submission Date :** JAN 10, 2018**NHTSA Recall No. :** 16V-602**Manufacturer Recall No. :** 2016090003**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 2

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2016-2016 Mercedes-Benz GLE Coupe 450 AMG 4Matic

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 292.364 ED6E 2 vehicles

Production Dates : JUL 11, 2015 - JUL 25, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Daimler AG ('DAG') the manufacturer of Mercedes-Benz vehicles has decided that on certain GLE vehicles (292 platform) a rear head restraint was installed in subject vehicles, which may not remain locked in the upright position.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : At low temperatures of -20° C, the rear head restraint might not lock in an upright position and in the event of a crash at low temperatures, increase the risk of injury for the rear passenger.

Description of the Cause : The vehicles were equipped with the incorrect rear head restraint in the plant.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Faurecia Cottondale
Address : 16000 Progress drive
Cottondale ALABAMA 35453
Country : United States

Chronology :

During ongoing Mercedes-Benz field quality observations in April 2016 it was confirmed that, contrary to an earlier assumption, a small number of potentially affected production test vehicles were released from production facilities with the incorrect rear head restraint installed. Further analysis was done to confirm the population of potentially affected vehicles in the field. In August 2016, DAG determined that a potential safety risk cannot be excluded in a limited number of vehicles in the U.S. market.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will replace the rear head restraint. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign in Aug, 2016. A copy of all communications will be provided when available. Owners will be notified in early October 2016, approximately one week after recall launch to the dealers.

Planned Dealer Notification Date : OCT 06, 2016 - NR

Planned Owner Notification Date : OCT 12, 2016 - NR

* NR - Not Reported