

# Part 573 Safety Recall Report

# 16V-590

**Manufacturer Name :** Chrysler (FCA US LLC)

**Submission Date :** AUG 18, 2016

**NHTSA Recall No. :** 16V-590

**Manufacturer Recall No. :** S63



## Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

## Population :

**Number of potentially involved :** 1,824

**Estimated percentage with defect :** 1 %

## Vehicle Information :

**Vehicle 1 :** 2014-2016 Jeep Cherokee

**Vehicle Type :**

**Body Style :** SUV

**Power Train :** NR

**Descriptive Information :** Some 2014-2016 MY Jeep Cherokee ("KL") vehicles.

**Production Dates :** JUL 29, 2013 - FEB 05, 2016

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Some 2014-2016 MY Jeep Cherokee ("KL") vehicles may have low torque on first or second row seat fastener.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Low torque on first or second row seat fasteners could result in squeaks, rattles, deflection or unsatisfactory joint integrity. If not addressed, the condition could potentially lead to compromised structural integrity of the seat.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** The customer may hear squeaks or rattles prior to a failure.

**Supplier Identification :****Component Manufacturer**

Name : JCI Northwood  
Address : 7560 Arbor Dr  
Northwood OHIO 43619  
Country : United States

**Chronology :**

Please see the attached supplemental information titled "FCA US LLC Chronology - Low Torque on Seat Fasteners - 08092016.pdf".

**Description of Remedy :**

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to replace the affected seats or seat sets for the suspect 2014-2016 MY KL vehicles identified.  
FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\*2016 08 18 - Planned Owner and Dealer notification is 9/23/2016.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported