

Part 573 Safety Recall Report

16V-586

Manufacturer Name : Kovatch Mobile Equipment Corp.

Submission Date : AUG 02, 2016

NHTSA Recall No. : 16V-586

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Kovatch Mobile Equipment Corp.

Number of potentially involved : 74

Address : One Industrial Complex

Estimated percentage with defect : 100 %

Nesquehoning PA 18240

Company phone : 8002353926

Vehicle Information :

Vehicle 1 : 2014-2014 KME 7600 Tanker

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : MAY 30, 2013 - MAY 30, 2013

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 2 : 2013-2013 KME Predator Panther Rescue

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : JAN 19, 2013 - JAN 19, 2013

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 3 : 2013-2016 KME Predator Pumper

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : FEB 16, 2013 - JUL 26, 2016

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Vehicle 4 : 2013-2016 KME Predator Rescue
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : FEB 28, 2013 - MAY 05, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2014-2017 KME Predator Panther Pumper
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : SEP 23, 2013 - APR 16, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2013-2016 KME Predator SS Aerial
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : FEB 16, 2013 - JUN 25, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 7 : 2013-2014 KME Predator Aerial
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : AUG 24, 2012 - NOV 25, 2014

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 8 : 2014-2017 KME Predator SS Pumper
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : AUG 13, 2013 - JUL 27, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 9 : 2017-2017 KME Predator SS Rescue
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : JUL 29, 2016 - JUL 29, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 10 : 2014-2014 KME Predator Tractor Drawn Aerial
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : KME products equipped with Class 1 products Ultra View 450 or 700.

Production Dates : JAN 31, 2014 - JAN 31, 2014

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : A safety related defect may exist with Hale Products Ultra View Displays. The touch screen feature has experienced unintentional activations in some installations. Certain touchscreens configurations could have an effect on vehicle systems or sub systems, which may potentially increase the chance of an accident or injury.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The unintentional switch activation could cause a accident or injury.

Description of the Cause : Vendor is still researching.

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : Hale Products, Inc
Address : 607 NW 27th Ave
Ocala FLORIDA 34475
Country : United States

Chronology :

In July 2016, KME was notified of a recall issued by Hale products - the supplier of the Ultra View screen.

Description of Remedy :

Description of Remedy Program : Hale and KME will update the functionality of the display to eliminate the touchscreen activation for any function that relates to a safety related feature of the vehicle. Customers can contact Hale Products Customer Service Center @ 1-800-533-3569 or halecustomerservice@idexcorp.com, a Hale customer service representative will send a kit and or provide a software upgrade directly to the address specified.

How Remedy Component Differs from Recalled Component : The upgraded software will eliminate the touchscreen activation for any function that relates to safety related features of the vehicle.

Identify How/When Recall Condition was Corrected in Production : KME will implement the programming changes as stated by Hale in NHTSA Recall 16-E046 immediately.

Recall Schedule :

Description of Recall Schedule : 1 week

Planned Dealer Notification Date : AUG 15, 2016 - AUG 19, 2016

Planned Owner Notification Date : AUG 22, 2016 - AUG 26, 2016

* NR - Not Reported