

# Part 573 Safety Recall Report

# 16V-578

**Manufacturer Name :** E-One Incorporated

**Submission Date :** AUG 01, 2016

**NHTSA Recall No. :** 16V-578

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** E-One Incorporated

**Address :** 1601 S.W. 37TH AVENUE

Ocala FL 34474

**Company phone :** (904) 237-1122

## Population :

**Number of potentially involved :** 1

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2015-2015 E-ONE TYPHOON

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** ALL

**Power Train :** DIESEL

**Descriptive Information :** Typhoon only with CAFS SMARTCAFS 5.0 foam system. Truck order number 139430

**Production Dates :** MAR 16, 2015 - OCT 30, 2015

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Touchscreen feature has experienced unintentional activations in some installations, which may potentially increase the chance of an accident or injury.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Although smart touch screens have some good features, the rest of the system cannot tell the difference between a valid command or an unintentional activation inside the display.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** Display will be visible.

**Supplier Identification :****Component Manufacturer**

Name : Hale Products  
Address : 607 NW 27th Ave  
Ocala FLORIDA 34475  
Country : United States

**Chronology :**

A recall was submitted by Hale Products to E-One detailing the issue and the fix. E-One decided to forward the recall to its single customer.

**Description of Remedy :**

Description of Remedy Program : E-One will contact the customer and send a software update kit for the SMARTCAFS REV 1.01 software.

How Remedy Component Differs from Recalled Component : Updated software reduces risk of accidental activation.

Identify How/When Recall Condition was Corrected in Production : Corrected by HALE products in production on or before July 1. Existing production units (3 total) at E-One facilities have been identified and will be rectified before they are shipped to customers.

**Recall Schedule :**

Description of Recall Schedule : Submit recall to NHTSA.  
Send technician to fix the vehicle in question.  
QA to fix units in production.  
Receive recall code.

Planned Dealer Notification Date : AUG 29, 2016 - SEP 02, 2016  
Planned Owner Notification Date : AUG 29, 2016 - SEP 02, 2016

\* NR - Not Reported