

Part 573 Safety Recall Report

16V-575

Manufacturer Name : Hyundai Motor America

Submission Date : AUG 01, 2016

NHTSA Recall No. : 16V-575

Manufacturer Recall No. : 147



Manufacturer Information :

Manufacturer Name : Hyundai Motor America

Address : 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone : 800-633-5151

Population :

Number of potentially involved : 3,031

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2015-2015 Hyundai Genesis sedan

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Model Year 2015 Hyundai Genesis sedan vehicles equipped with the 7 inch TFT-LCD (Thin Film Transistor LCD) type cluster produced beginning on 02/01/2015 through 05/20/2015.

Production Dates : FEB 01, 2015 - MAY 20, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The affected 2015 Genesis sedan vehicles may exhibit one or more of the following safety related symptoms:

- a. All warning lights illuminating
- b. Speedometer/tachometer reading inaccurately
- c. No cluster illumination
- d. Turn signal indicators not illuminating when turn signals are activated
- e. Momentarily inoperative instrument cluster.

Other non-safety symptoms can occur including malfunctions of the tachometer and odometer.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrect (or loss of) readings, messages, and warning lights displayed by the instrument cluster could increase the risk of a crash.

Description of the Cause : Communication error between the Audio, Visual, and Navigation (AVN) head unit and instrument cluster.

Identification of Any Warning Cluster may blink or flash.
that can Occur :

Supplier Identification :

Component Manufacturer

Name : Continental Automotive
Address : 74-7, Geumhoseonmal-gil
Bugang-myeon Sejong FOREIGN STATES
Country : Korea, Republic of

Chronology :

In March of 2016 Hyundai began to investigate field claims related to replacement of the 2015 Genesis sedan's instrument cluster. From April through June of 2016, incident parts from the field were collected and returned to Hyundai Motor Company for analysis. Based on the results of this analysis, Hyundai decided to conduct a recall for the affected vehicles on July 25, 2016.

Hyundai has not identified any accidents or injuries related to this condition.

Description of Remedy :

Description of Remedy Program : Hyundai Motor America will notify all owners of affected vehicles to return to their Hyundai dealer to reprogram the instrument cluster with updated software.

Hyundai will provide reimbursement to owners for repairs according to the plan submitted on November 2, 2014.

How Remedy Component Differs from Recalled Component : Revised instrument cluster software.

Identify How/When Recall Condition was Corrected in Production : The software for the instrument cluster was updated in May of 2015.

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : SEP 30, 2016 - SEP 30, 2016
Planned Owner Notification Date : SEP 30, 2016 - SEP 30, 2016

* NR - Not Reported