

# Part 573 Safety Recall Report

# 16V-558

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** JUL 22, 2016

**NHTSA Recall No. :** 16V-558

**Manufacturer Recall No. :** 37-07222016-0231



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 39

**Estimated percentage with defect :** 41 %

## Vehicle Information :

**Vehicle 1 :** 2011-2016 Forest River, Inc. Glaval - Titan II Low Floor CNG

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** CNG/LPG

**Descriptive Information :** Glaval is a transit bus vehicle manufactured by Forest River, Inc.

**Production Dates :** DEC 30, 2014 - MAR 07, 2016

**VIN Range 1 : Begin :** 1GB6G5CG4B1111132 **End :** 1GB6G5BG9F1287777  **Not sequential**

## Description of Defect :

**Description of the Defect :** The chassis frame, where altered by Spartan Motors USA, Inc. (Spartan), may develop cracks.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** According to the Defect Information Report submitted by Spartan, cracks in the chassis frame could lead to a separation of the chassis frame and reduce the operator's ability to control the vehicle. This could increase the risk of a crash.

**Description of the Cause :** The cause of this condition is not yet known.

**Identification of Any Warning that can Occur :** Cracks may occur without warning.

## Supplier Identification :

### Component Manufacturer

Name : Spartan Specialty Vehicles  
Address : 1541 Reynolds RD  
Charlotte MICHIGAN 48813  
Country : United States

## Chronology :

On 6/30/16 Forest River – Office of Corporate Compliance (“OCC”) was notified by its Glaval division that the Ft. Worth transit bus authority had inspected and found cracking in the chassis forward of the rear shock towers. Forest River initiated an investigation into this issue and advised Spartan Motors, the alterer of the chassis frame, of the concern.

On 7/6/16 Spartan sent two personnel to the Ft. Worth Transit Authority to perform a field inspection. The Fort Worth Transit Authority inspected the balance of their fleet and it was found that out of 37 buses, 16 appeared to exhibit some signs of cracking in a similar location.

On 7/14/16, Spartan initiated the return of one of the Glaval Titan II Low Floor transit buses to their facility in Charlotte, Michigan for further analysis.

On 7/15/16, Spartan Motors filed a Part 573 report with NHTSA.

On 7/21/16, Forest River decided to submit a Part 573 Report on this issue.

## Description of Remedy :

Description of Remedy Program : Spartan Motors will provide a free remedy to both the Fleet Owners and Dealerships; they will also be conducting the quarterly reporting.

What is the Spartan Motors Customer Service Phone Number? (800)  
543-4277

How Remedy Component Differs from Recalled Component : According to the notification from Spartan, as an interim solution, frames that are cracked will be welded. A final remedy will be to add a reinforcement to both chassis rails on each side of the vehicle.

Identify How/When Recall Condition was Corrected in Production : Pending further review with Spartan Motors’ Engineering.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 19, 2016 - SEP 19, 2016

Planned Owner Notification Date : SEP 19, 2016 - SEP 19, 2016

\* NR - Not Reported