

Part 573 Safety Recall Report

16V-547

Manufacturer Name : Forest River, Inc.

Submission Date : JUL 21, 2016

NHTSA Recall No. : 16V-547

Manufacturer Recall No. : 37-07142016-0224



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 72

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box : 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2016-2017 Forest River, Inc. Surveyor - SVT226RLDS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Surveyor is a recreational trailer manufactured by Forest River, Inc.

Production Dates : OCT 09, 2015 - JUN 09, 2016

VIN Range 1 : Begin : 4X4TSVC2XGL027498 **End :** 4X4TSVC2XHL029110 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Federal Placard sticker incorrectly identifies these vehicles as School Buses. All other information on the certification label, including the weight ratings, is correct.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : A vehicle that is incorrectly identified on the certification label it may cause the vehicle to be incorrectly loaded, increasing the risk of a crash.

Description of the Cause : Incorrect clerical entry by Forest River Corporate Data Entry.

Identification of Any Warning that can Occur : None.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

On July 13, 2016, Forest River's Office of Corporate Compliance ("OCC") was notified by the warranty manager of the affected division (Surveyor Plant 37) that the certification labels incorrectly indicated that the vehicles are school buses, instead of towable recreational vehicles,

On July 15, 2016, OCC advised the Corporate Committee of the noncompliance and Forest River decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide the replacement Federal Placards at no charge to the owner and dealerships and pay for the installation of the placard to the recreational trailer.

What is the Forest River Customer Service Phone Number?

How Remedy Component Differs from Recalled Component : The replacement placards do not state the vehicle is a School Bus. It is indicated correctly as a Recreational Trailer.

Identify How/When Recall Condition was Corrected in Production : Forest River Corporate Data Entry was notified by the plant of the error. The data error was remedied and the tags print as required.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 16, 2016 - SEP 16, 2016

Planned Owner Notification Date : SEP 16, 2016 - SEP 16, 2016

* NR - Not Reported