

Part 573 Safety Recall Report

16V-545

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : JUL 13, 2017

NHTSA Recall No. : 16V-545

Manufacturer Recall No. : S62



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 8,581

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2015-2016 Jeep Renegade

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2015-2016 MY Jeep Renegade ("BU") vehicles equipped with the optional trailer hitch package(s) (option codes XER and XFJ)

Production Dates : AUG 25, 2014 - JUN 25, 2016

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : Some 2015-2016 MY Jeep Renegade ("BU") vehicles equipped with the optional trailer hitch package were assembled with the trailer hitch attached to the vehicle structure with a single fastener per side due to a manufacturing error. The trailer hitch design requires three fasteners per side.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Missing fasteners may result in a loose trailer hitch to body joint attachment and may result in audible noise and, if ignored, may lead to partial or complete separation of the trailer hitch from the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : A customer may notice a rattling noise from the rear of vehicle while driving.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

7/21/16: Please see the attached supplemental information titled "FCA US LLC Chronology – BU Trailer Hitch – 07212016.pdf".
Please see the attached supplemental information titled "FCA US LLC Chronology – BU Tow Bar – 07192016.pdf".

Description of Remedy :

Description of Remedy Program : FCA US LLC ("FCA US") will conduct a Voluntary Safety Recall on all affected vehicles to install the two missing fasteners per side on the trailer hitch assembly.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** Dealer instructions on 10/6/2016 and final owner notification on 10/13/2016

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported